

V247

User Manual



App Version: V1.09.03

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1.About this manual

Thank you very much for purchasing our company's products. If you have any questions or needs, please feel free to contact us.

- This manual is a general manual for V247App. The support functions are different due to different release versions. Please refer to the actual download of the App.
- This manual is intended as a reference tool for your operation. Before installing and using the system, please fully understand the information in this manual.
- The photos, graphics, icons and illustrations provided in this manual are for explanation and illustration purposes only. There may be differences between specific products. Please refer to the specific download app. Our company will update the content of this manual according to the enhancement of product functions, and will regularly improve or update the products or programs described in this manual. Updated content will be added to the new version without notice.

2.Liability Statement

- To the fullest extent permitted by law, the products described in this manual (including its hardware, software, firmware, etc.) are provided "as is" and may be defective, erroneous or malfunctioning. The

company does not provide any express or implied warranties of any kind, including but not limited to warranties of marketability, quality satisfaction, fitness for a particular purpose, or non-infringement of third-party rights; nor will it compensate for any special, incidental, incidental or indirect damages resulting from the use of this manual or the use of the company's products, including but not limited to loss of business profits, data or documents, loss.

- If you connect your product to the Internet at your own risk, including but not limited to the possibility that the product may be subject to network attacks, hacker attacks, virus infections, etc., the company will not be held responsible for any problems such as abnormal product operation and information leakage caused by this. However, the company will provide you with product-related technical support in a timely manner.
- When using this product, please strictly follow applicable laws. If this product is used to violate the rights of third parties or for other improper purposes, the company will not be held responsible.
- If the content of this manual conflicts with applicable laws, the legal provisions shall prevail.

3.Introduction

V247 is a smart security app that allows you to better control your

surroundings and pay close attention to the most important situations. The app has a fresh and simple user interface and provides a variety of easy-to-use functions, including real-time.

4.Function Overview

The application mainly includes the following functions:

- **Facility Management:** Add or remove bound devices
- **Video preview:** View the surveillance video screen in real time, and the gimbal controls the camera angle.
- **Video playback:** Playback videos stored locally or in the cloud on your device.
- **Device sharing:** Sharing devices, canceling sharing, and transferring devices to other users.
- **Alarm notification:** Monitor alarm events and notify the APP in real time.
- **Cloud Account Management:** Register with email address, edit account info, reset device password and cancel account.
- **Cloud Album:** Save files to Cloud Album by device, time, type (image/video), and share files through third-party apps.
- **Light maintenance:** Upgrade equipment and export operation logs through the cloud.

5.APP Instructions

5.1. Download and Install

V247 service process: registration~ login~ add device~ service application

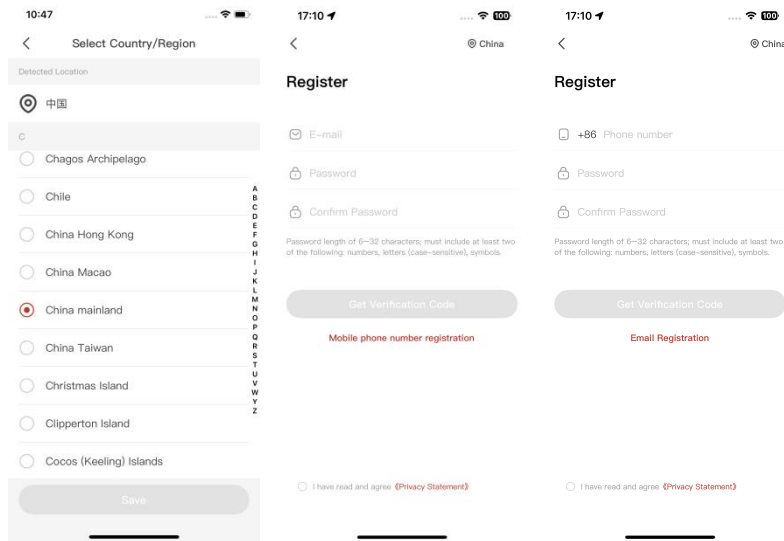
Download and install it on your mobile phone in the following way.

1. Android users go to the Google play app store to search for "V247" to download and install.
2. iOS users directly search for "V247" in the App Store to download and install.

5.2. Registration and Login

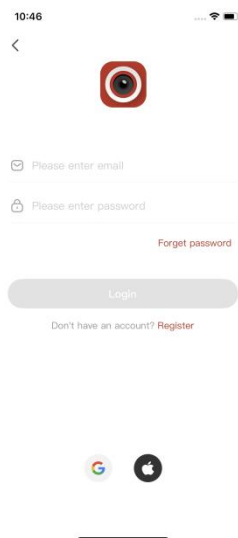
5.2.1. Registration

1. Click [Register] to register an account. If you already have an account, log in directly.
2. Select the country/region.
3. Read and accept the service agreement and privacy statement.
4. Enter your email address or phone number.
5. Set your password and confirm the password.
6. Click [Get Verification Code] to get the verification code.
7. Enter the verification code you received and click [Done] to complete the new account registration.



5.2.2. Password Login

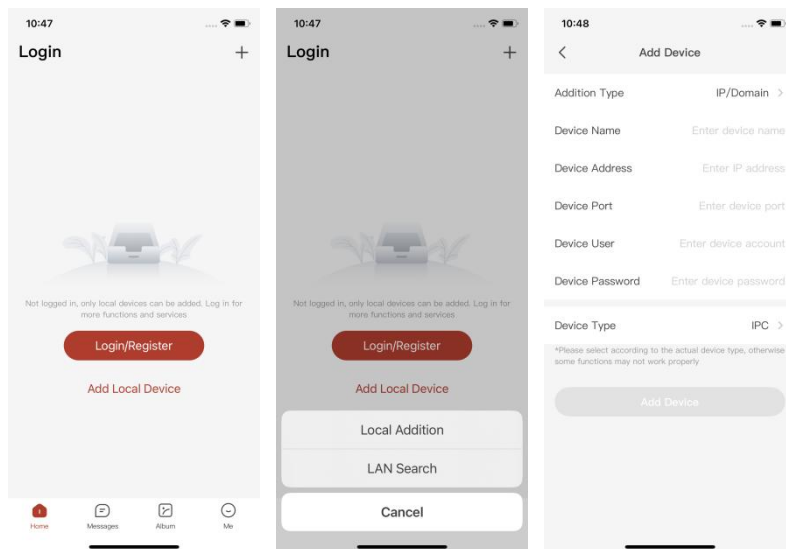
1. Enter your email address and password.
2. Click [Login] to log in to the application.



5.2.3. Guest mode

1. The guest mode is used for scenarios such as quick and temporary use.

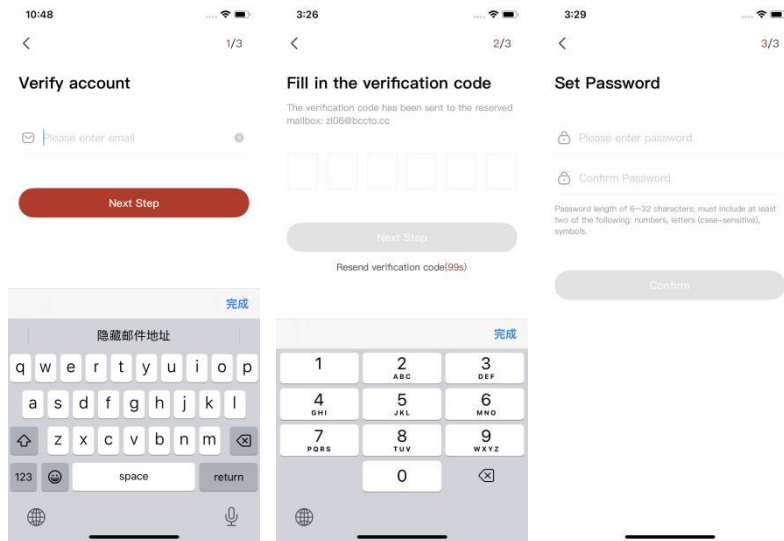
2. You can search for devices on the same network through the local area network or add them locally, enter the IP address, port, device account number and device password of the device, and add the device to the viewing list of the APP, but only view the preview and local playback.



5.2.4. Forgot Password

If you forget your account password, click [Forgot Password].

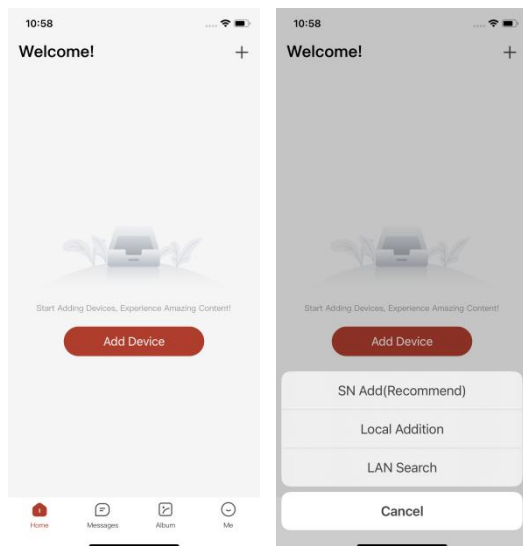
1. You can enter your email account number and click [Next] to send the verification code to your email address.
2. Enter the verification code and click [Next] to enter the reset password.
3. Enter your new password and confirm the password, and click [Done] to complete the setting.



5.3. Device Management

5.3.1. Add Devices

After logging in to your account, you can add devices to your account, click the Add button, and select a method to add them.

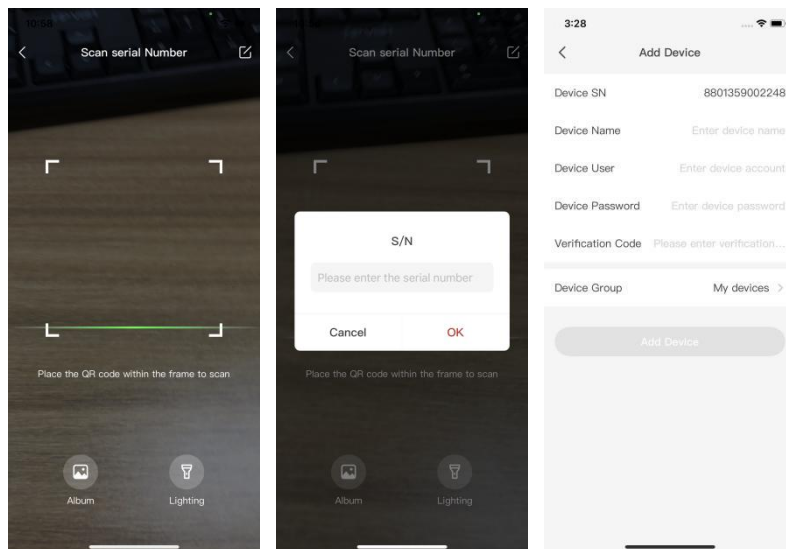


Serial Number Added

1. Click [Add Serial Number], scan the QR code of the device or enter

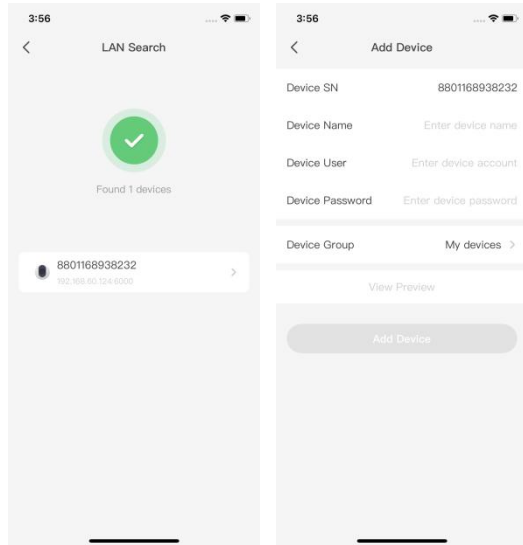
the serial number of the device to add the device.

2. Enter the name, account number, password, and verification code on the device label.
3. Select the appropriate group for your device.
4. Click Add Device to add the device to your current account.



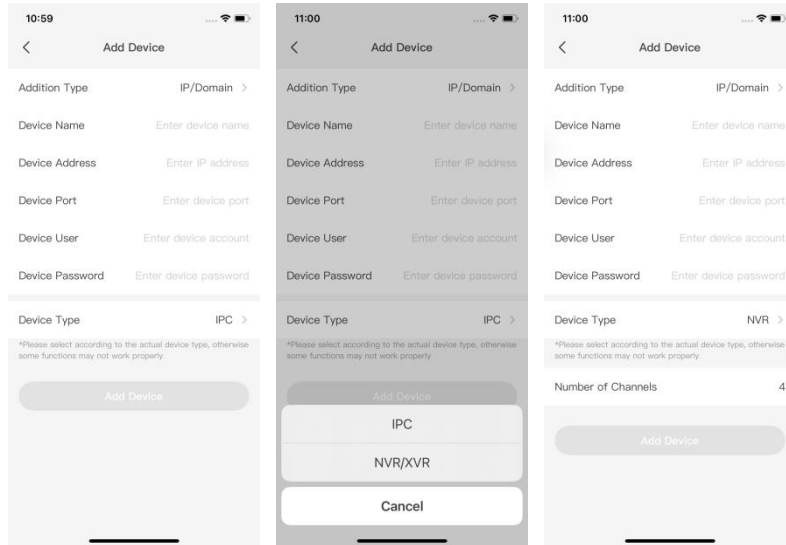
LAN Search

1. Click LAN Search to search for devices under the same LAN.
2. Select the device to add.
3. Fill in the name, account, and password of the device.
4. Select the appropriate group for the device.
5. Click Add Device to add the device to your current account.



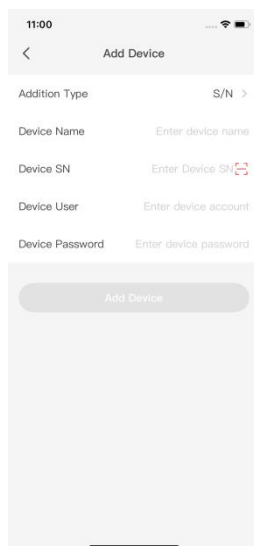
Add -IP locally

1. Click [Local Machine] to add devices to the account by adding them locally.
2. Enter the name, IP address, port, account number, and password of the device.
3. Select the type of device to be added: IPC/NVR/XVR.
4. Click Add Device to add the device to the currently logged-in account.



Local Add - Serial Number



1. You can add devices to your account by adding them locally.
2. Enter the name, SN, account number, and password of the device.
3. Click Add Device to add the device to the currently logged in account.

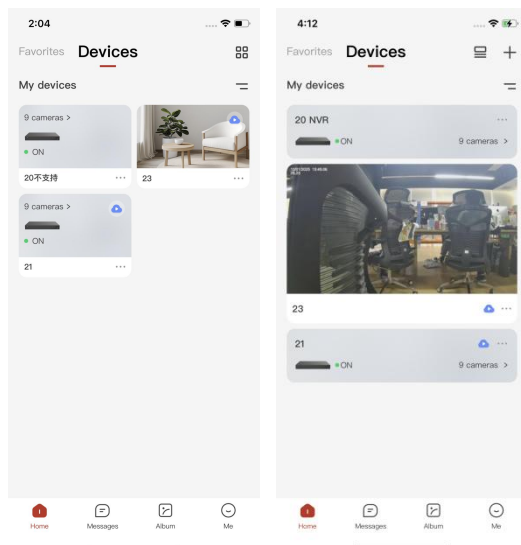


5.3.2. Homepage



1. After logging in, the app will enter the home page, and the home

page will select the device list by default, and you can view the added devices in the list..

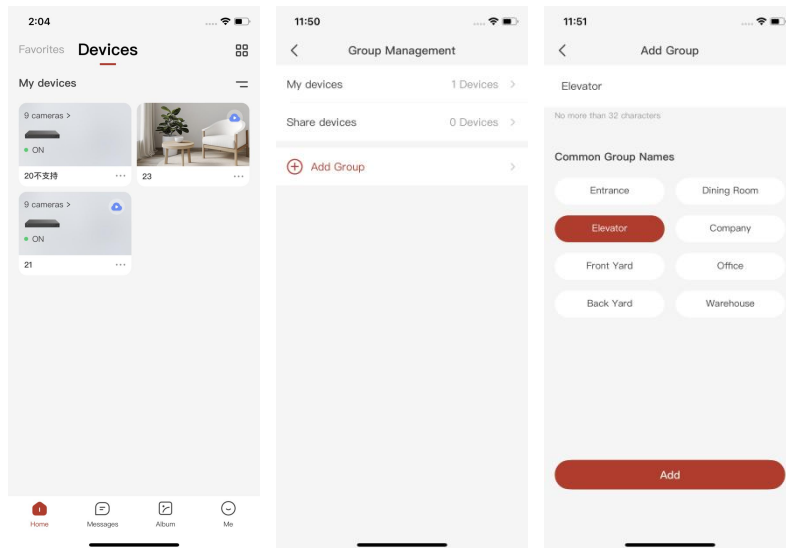
2. There are two styles of list rendering, single-row and double-row mode, you can choose according to your preference, click the   [List] icon to switch between the two presentation styles.



5.3.3. Grouping And Group Management

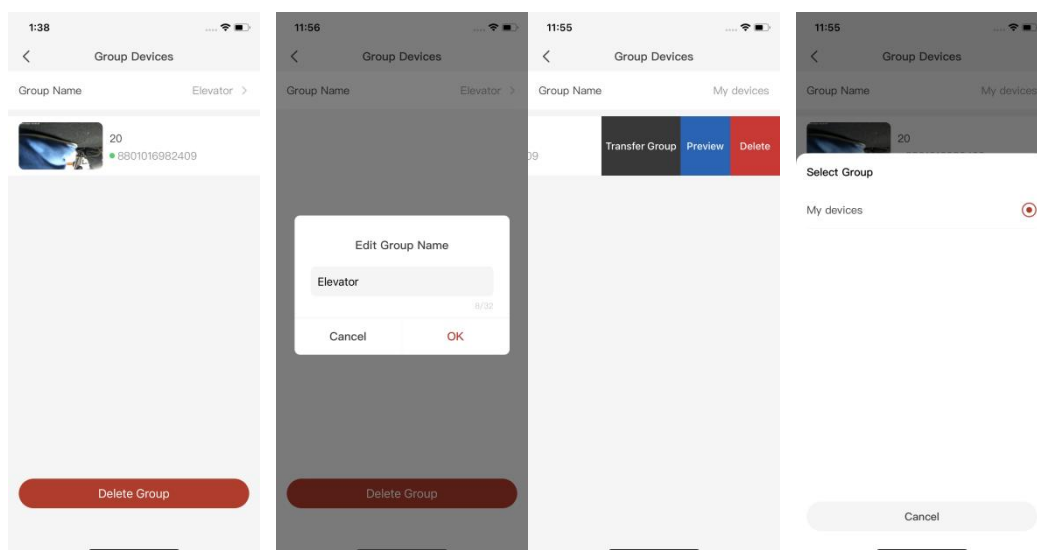
1. You can assign the added devices to custom groups for daily use.
2. You can swipe left and right on the group tab bar to view more groups.
3. When viewing a group, click the  [Management] icon on the home page to enter the group management page, and you can edit the group.
4. On the group management page, click the  [Add Group] button to add a group, set the group name, and click the Add button to complete

the addition.



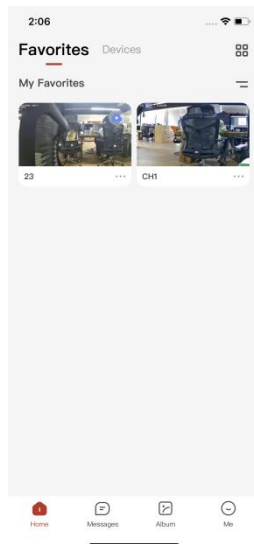
5. On the group management page, click the group option to enter the corresponding group interface, where you can modify the name of the group and delete the current group.



6. On the Group Devices page, swipe left on the device list to edit the device, and you can remove the device from the group or transfer it to another group.

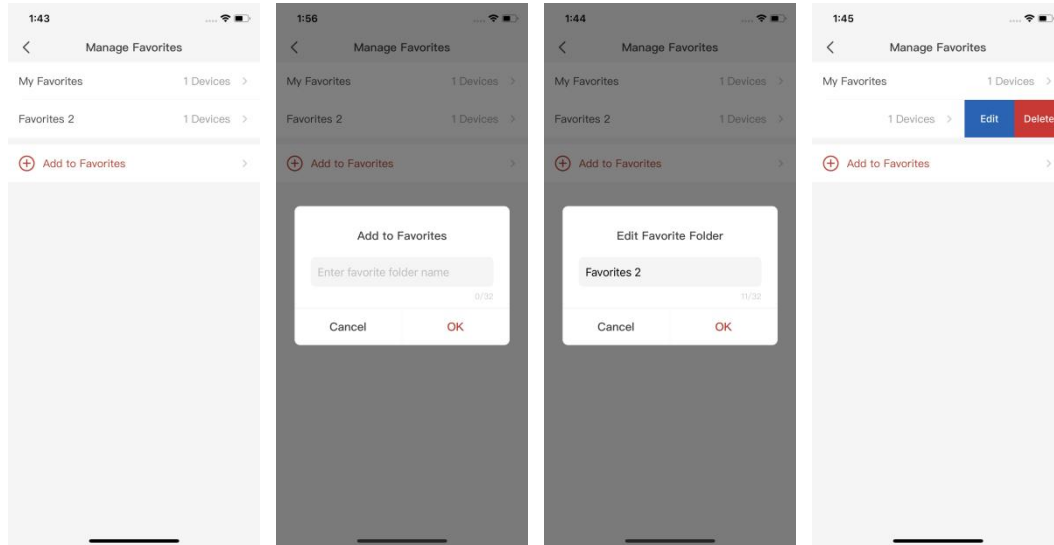


5.3.4. Collections And Collection Management

1. You can assign the added devices to a custom favorites for daily use.
2. The Favorites tab bar can be swiped left and right to view more favorites.

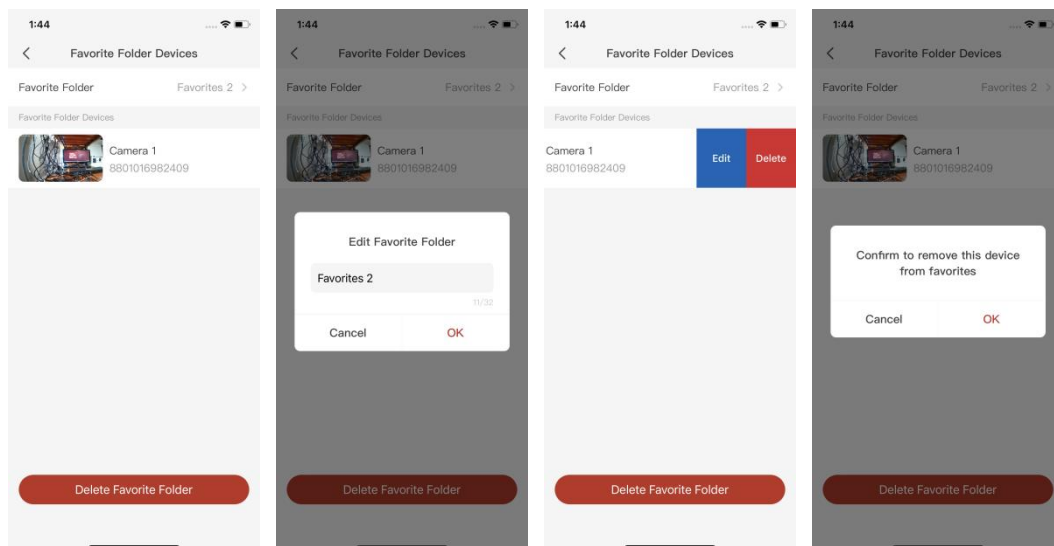


3. When viewing favorites, click the  [Management] icon to enter the favorites management page, where you can edit the favorites.
4. On the collection management page, click the  [Add Favorites] button to add a new favorite, after setting the collection name, click the Confirm button to complete the addition, and swipe left to edit a single collection in the favorites list, you can modify the name or delete it.




5. On the Favorites management page, click the Favorites option to enter the corresponding Favorites interface, where you can modify the name and delete the current favorites.

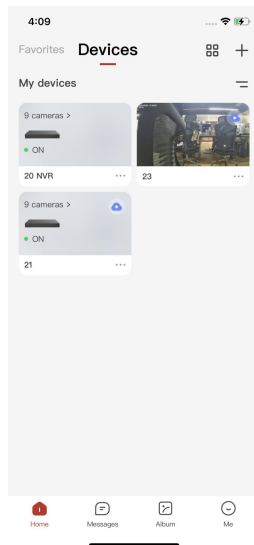
6. In the Favorites page of devices, swipe left to edit the device list to remove the device from your favorites.



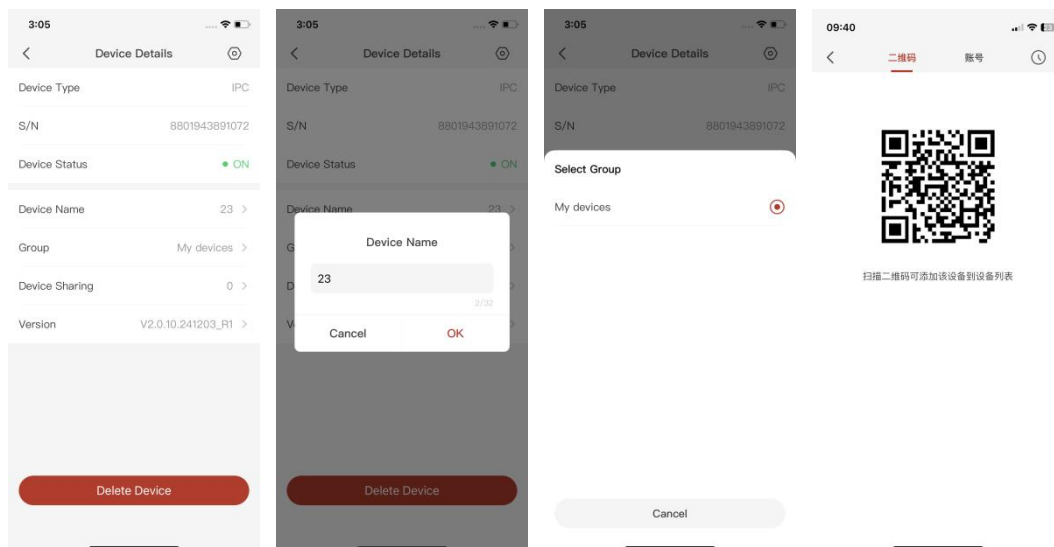
5.3.5. Device Details

1. From the device list on the home page, click the  [More] icon in

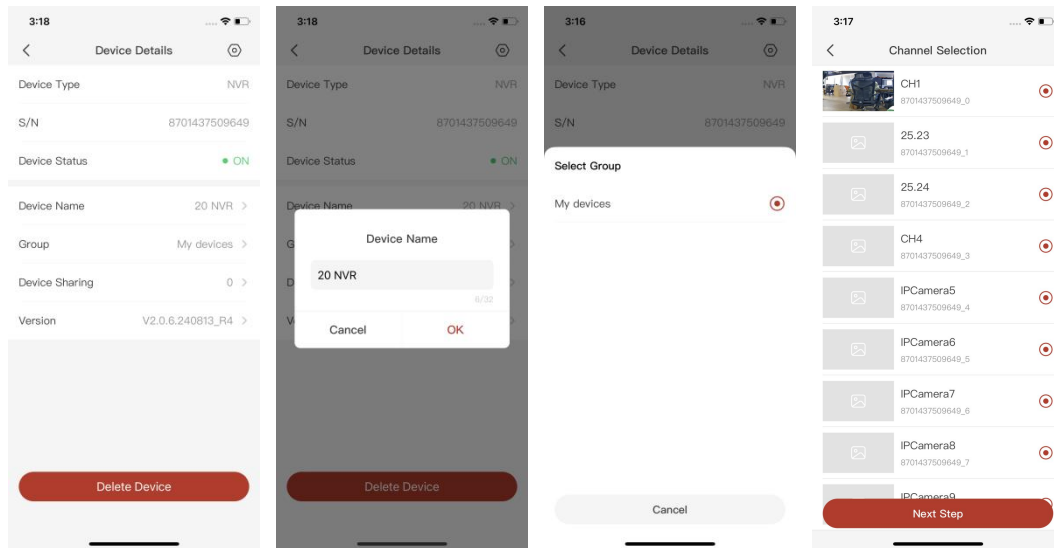
the device card to view the details of the current device.



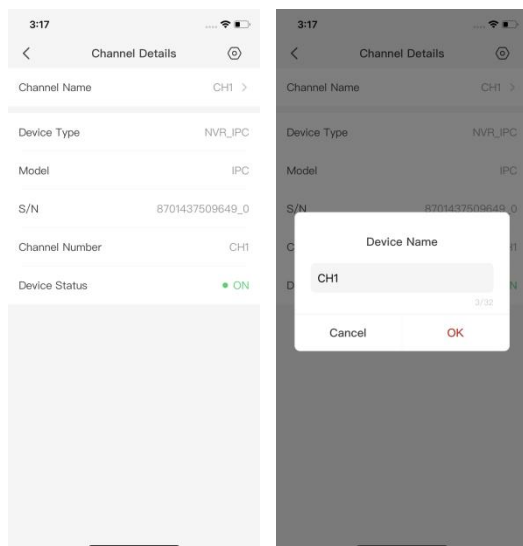
2. IPC device details, you can modify the IPC device name, group, and sharing device.



3. NVR device details, you can modify the NVR device name, group, and sharing channel.



4. NVR channel details, you can modify the channel name.

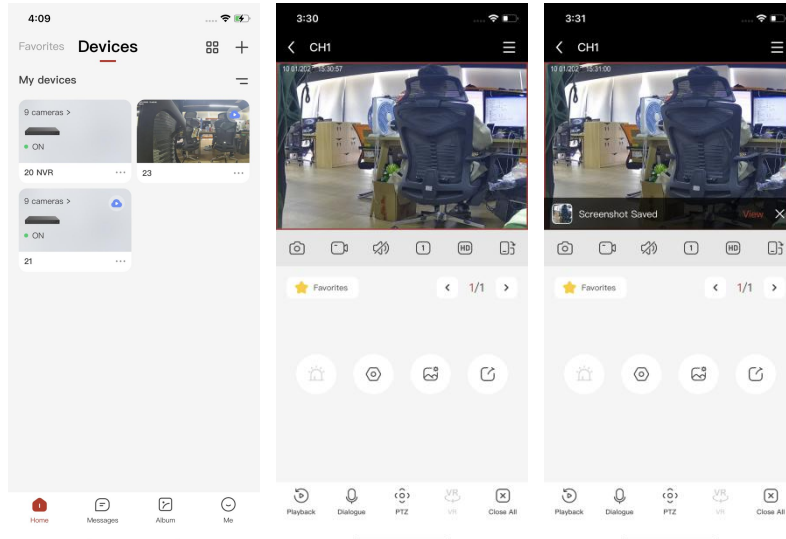



5.4. Video


5.4.1. Real-Time Preview

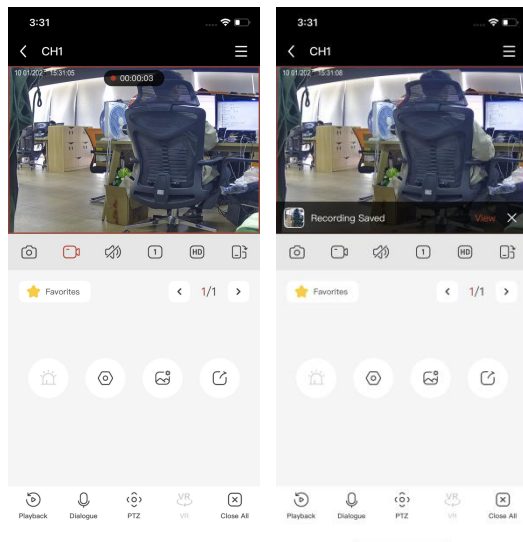
IPC Preview


1. On the home page, click the IPC device card to enter the current device preview page, and you can view the monitoring screen in real time.



2. On the preview page, click the  [Screenshot] icon to save the screenshot of the current window to the album.


3. On the preview page, click the  [Recording] icon to record the video of the current window, and the video will be saved to the album after the recording is completed.

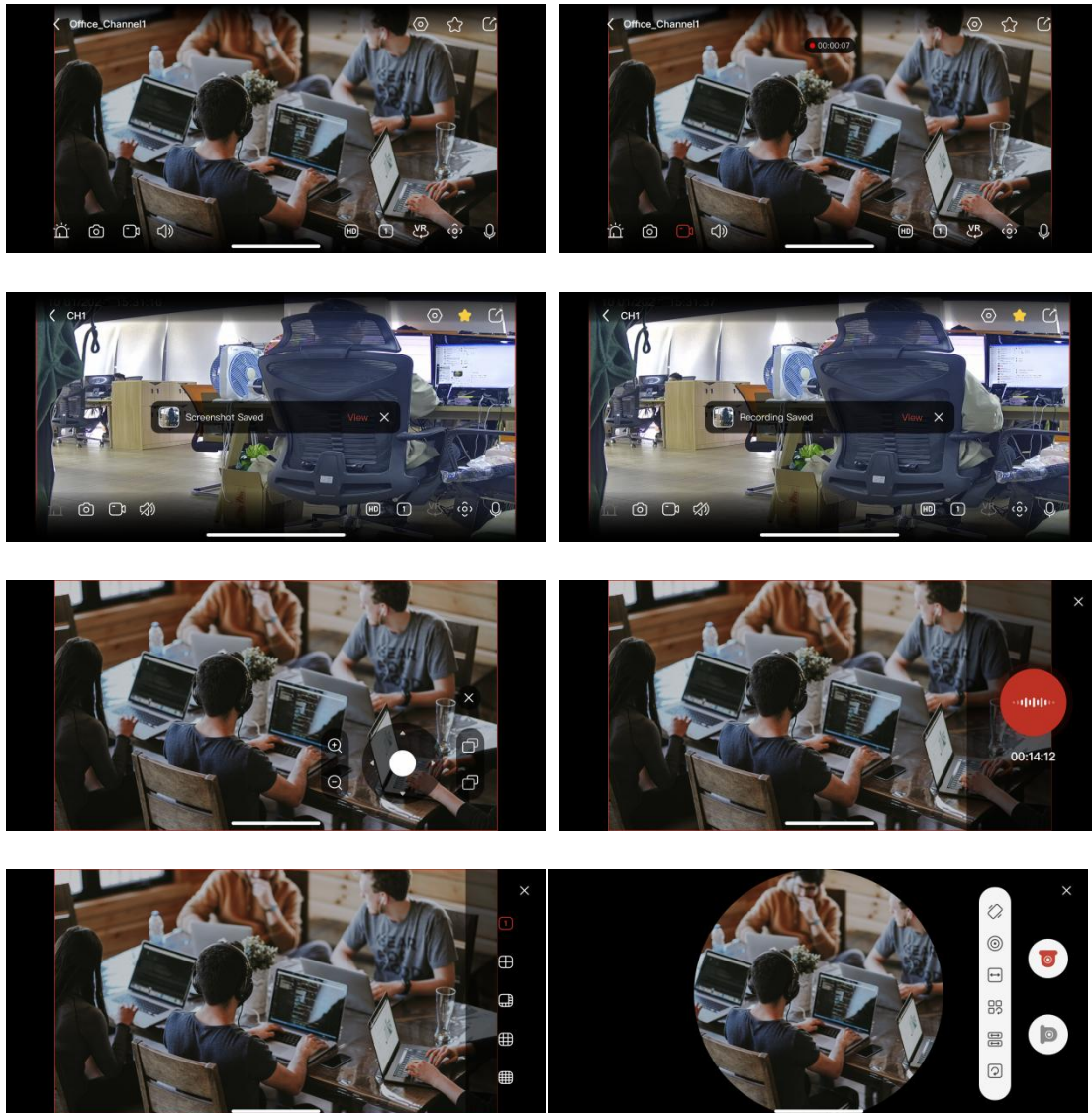


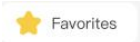
4. On the preview page, click the  [Volume] icon to turn on or off the audio of the current video.

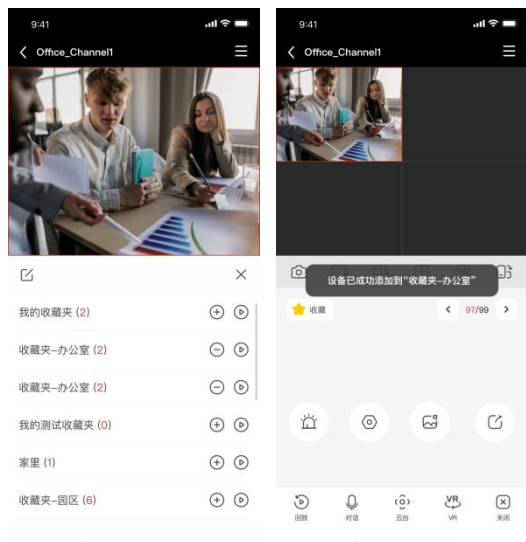
5. On the preview page, click the  [Resolution] icon to switch the


definition of the current video screen to Smooth or HD.

6. On the preview page, click the  [Landscape] icon to switch to landscape preview.





7. On the preview page, click the  [Favorite] icon to save the current channel to a custom favorite.

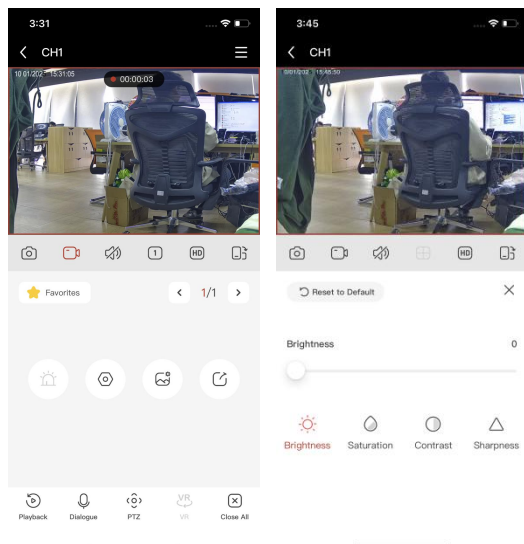



8. On the preview page, you can switch between different video channels by clicking the  [Page Turning] icon or sliding the window area.

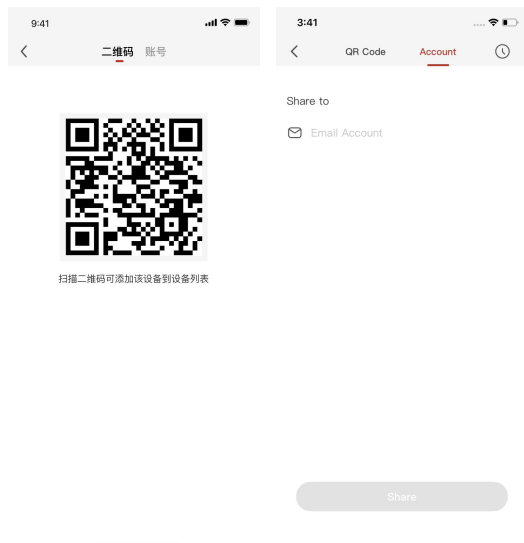
9. On the preview page, click the  [Alarm] icon to control the alarm of the camera device.

10. On the preview page, click the  [Settings] icon to enter the device configuration page.

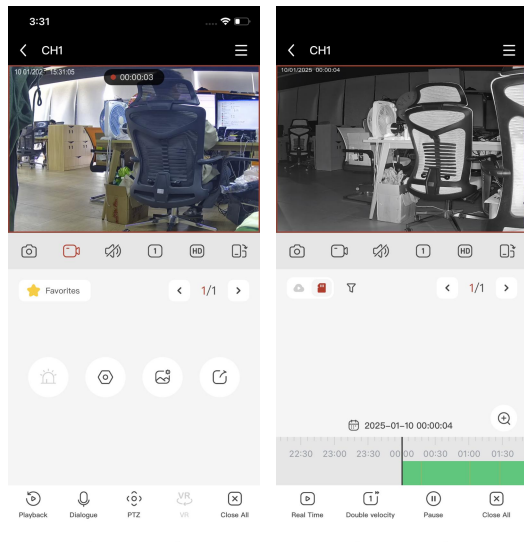
11. On the preview page, click the  [Image] icon to adjust the screen parameters.



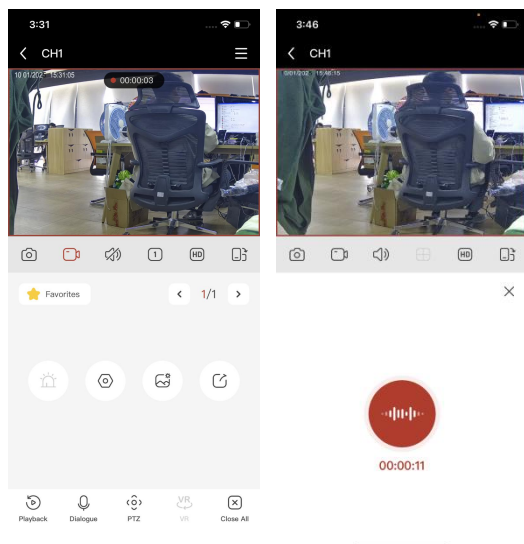
12. On the preview page, click the  [Share] icon, a QR code will be generated, and other accounts can scan the QR code to share the QR code to add the device to the device list; You can share the device with another user by sending it to your email account.



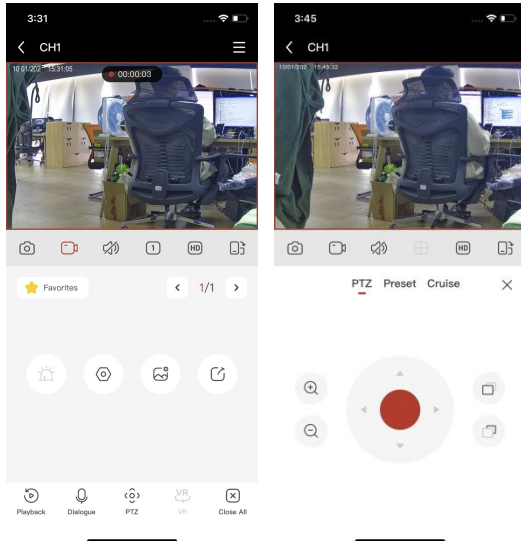
13. On the preview page, click the [Playback] icon to enter the Playback page and view the video playback.



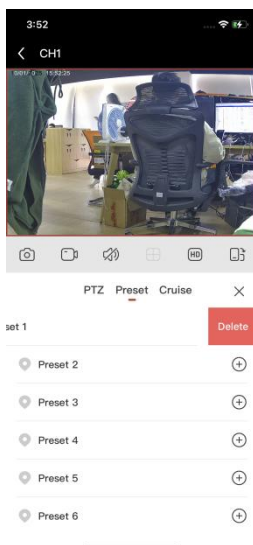
14. On the preview page, click the [Conversation] icon to open the channel dialogue.



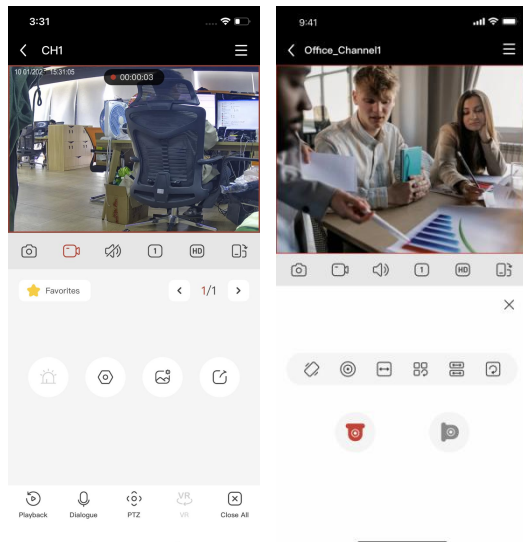
15. On the preview page, click the [Gimbal] icon to control the camera rotation and adjust the monitoring angle by the gimbal.



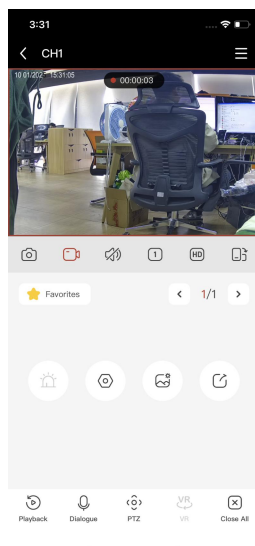
16. Set the preset, the current camera screen, click the [Add] icon, you can set the current angle of view as the preset, slide the preset card to the left, you can edit the name or delete the preset.



17. On the preview page, click the [VR] icon to view the preview screen from various VR perspectives.

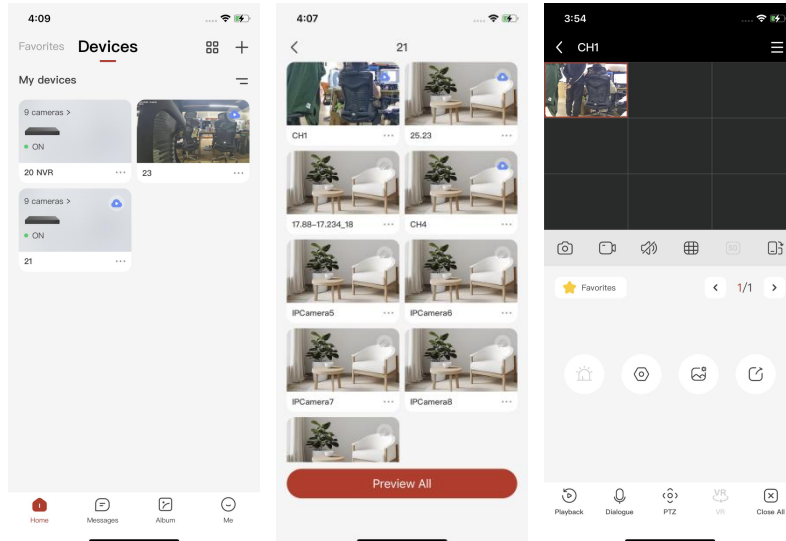







18. On the preview page, click the [Close] icon to turn off or reconnect the camera screen.

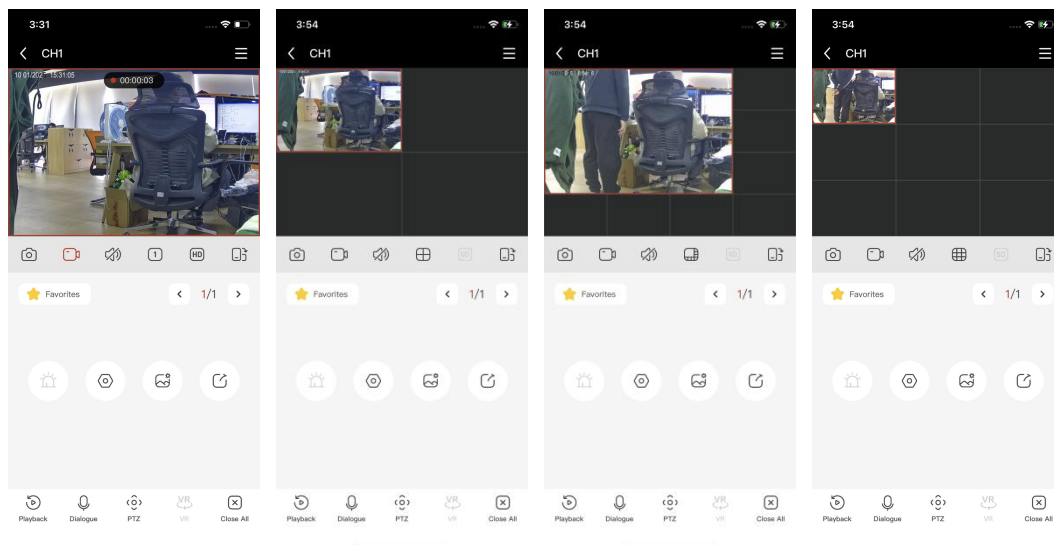



NVR Preview

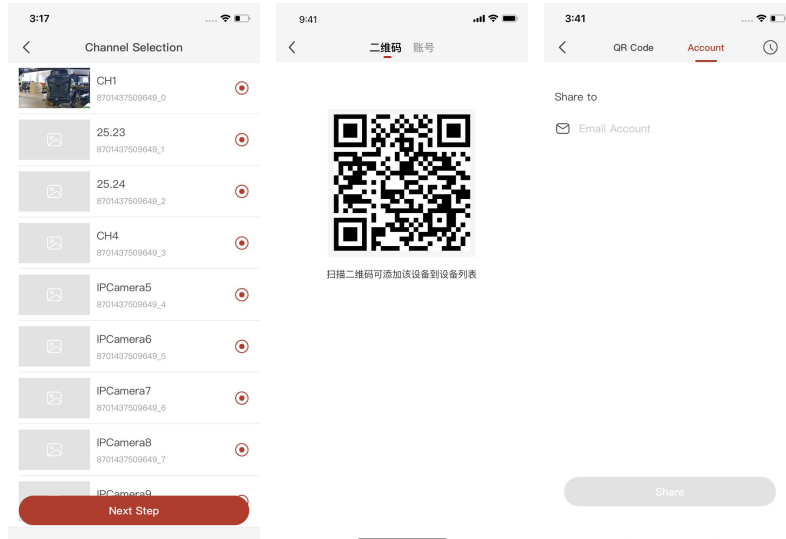
1. On the home page, click the NVR device card to enter the NVR device channel selection page, click the channel you want to preview or click the [Preview All] button to view the monitoring screen in real time in one or more windows.



2. On the preview page, click the  [Window] icon to switch the window matrix, and you can select  Single Window,  Four Windows,  Eight Windows,  Nine Windows, and  Sixteen Windows.




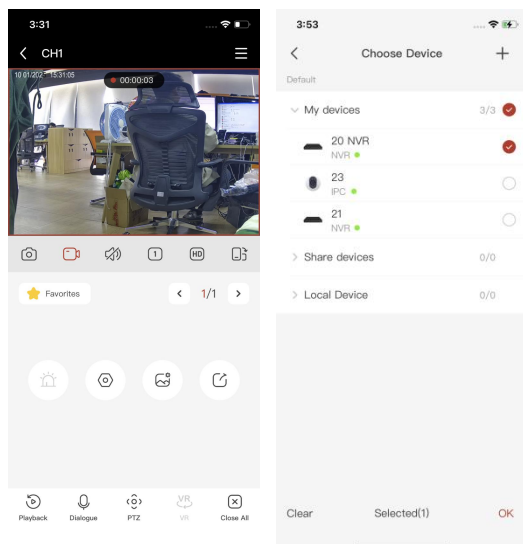
3. On the preview page, click the  [Share] icon, select the channel you want to share, and then click [Next] to generate a QR code, other accounts can scan the QR code to share the QR code to add the device to the device list, or you can share the device with other users by sending it to your email account.






4. Other functions are the same as the IPC preview interface.

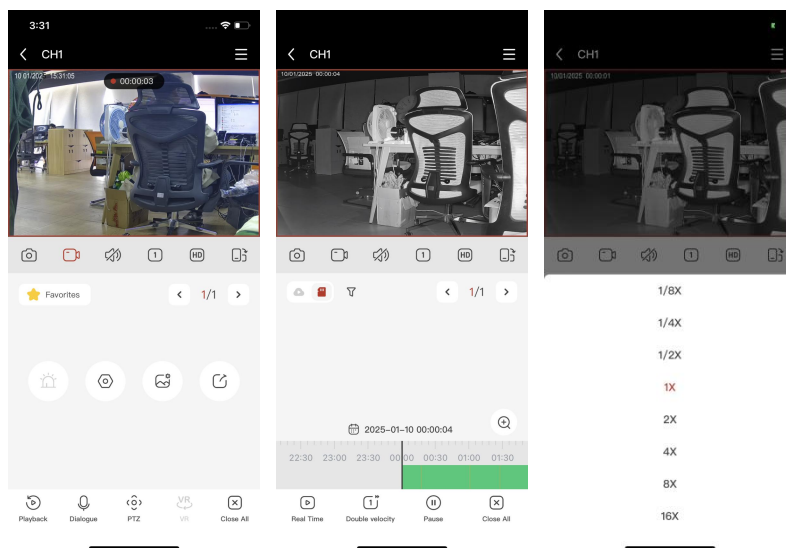
Select Device Preview




1. On the preview page, click the  [List] icon in the upper right corner to enter the preview device selection page, you can select all devices under the current account, and click OK to preview at the same time.




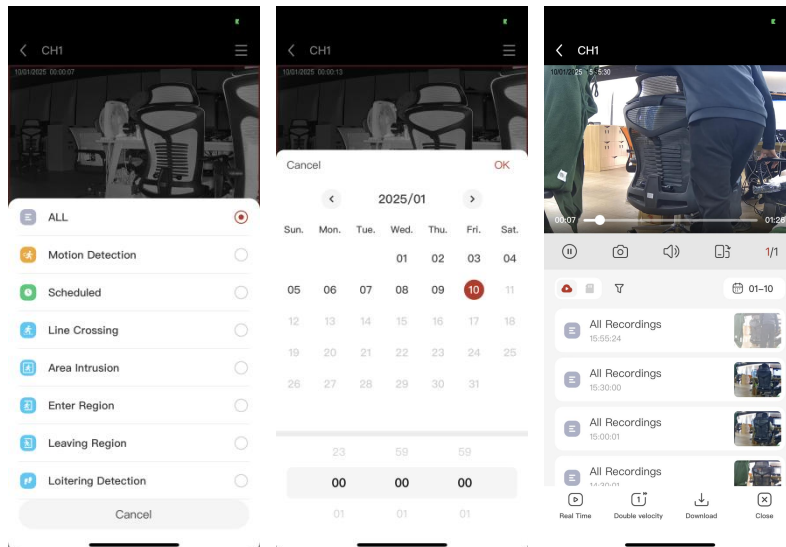
5.4.2. SD Card Playback

1. From the preview page, click the  [Playback] icon to enter the card playback page of the device, which can be viewed in a single window or multiple windows, and drag the timeline below to locate the recording time.
2. In the playback interface, click the  [Multiple] icon to select the multiplier to play the video.
3. On the playback interface, click the  [Play/Pause] icon to control the playback or pause of the recording.





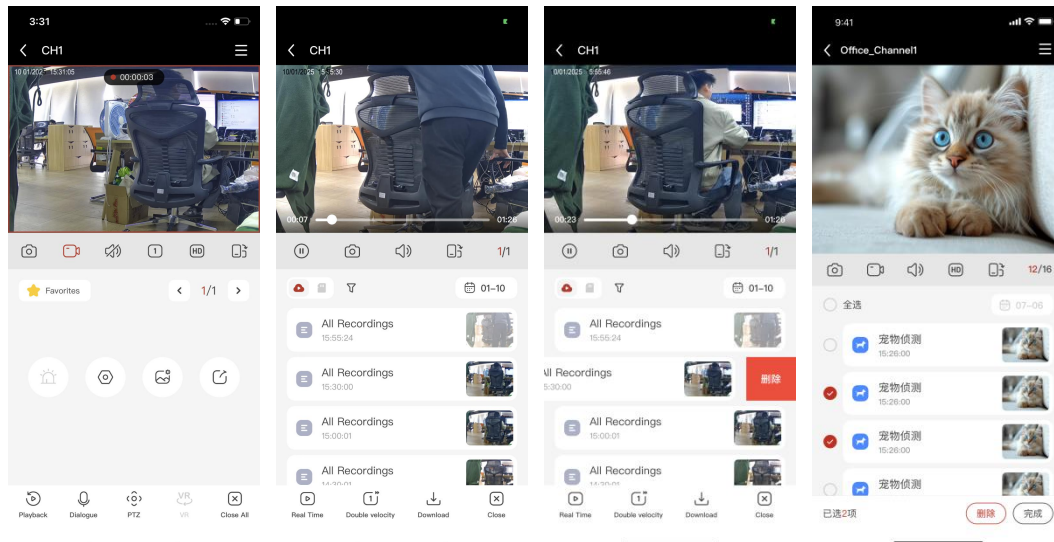
4. On the playback page, click the  [Filter] icon to filter the event types of the recording.
5. On the playback page, click the  [Date] icon to select the corresponding date to view the recording.
6. On the playback page, click the  [Cloud Playback] icon to view the cloud recording.


7. On the playback page,  click the [Real-time] icon to switch to the real-time preview.





5.4.3. Cloud Playback


1. If the device is configured with cloud storage services, regardless of whether the device is online or not, click the  [Cloud Playback] icon to enter the cloud playback page and view the cloud recording.
2. On the cloud playback page, there is a record of the detected event of the day at the bottom, click the [Event] card to view the event video.
3. On the cloud playback page, swipe the Event card to the left and click the  [Delete] icon to delete a single event video.
4. On the cloud playback page, press and hold the Event card to delete event recordings in batches.

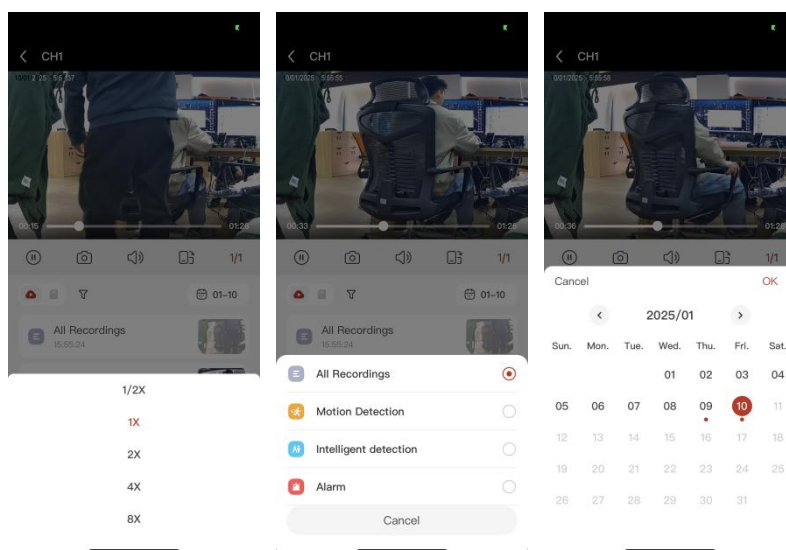



5. On the cloud playback page, click the  [Multiple] icon to select the multiplier to play the video.


6. On the cloud playback page, click the  [Play/Pause] icon to control the playback or pause of the recording.

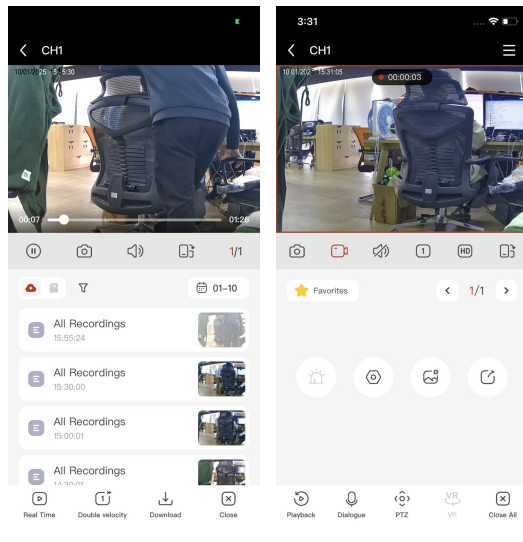
7. On the playback page, click the  [Filter] icon to filter the event types of the recording.

8. On the cloud playback page, click the  [Date] icon to select the corresponding date to view the recording.




9. On the cloud playback page, click the  [Card Playback] icon to switch to the card playback of the device.

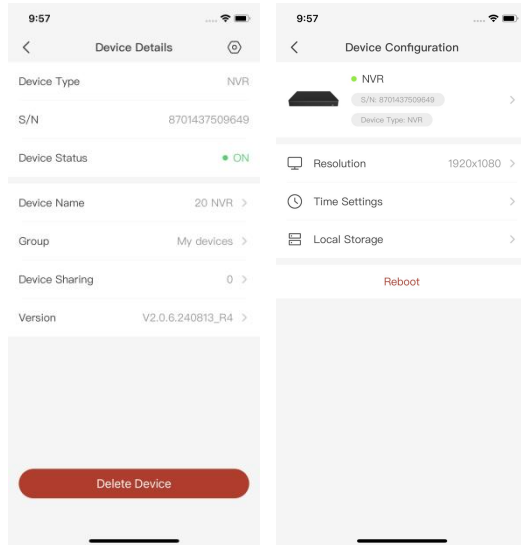
10. On the cloud playback page, click the  [Real-time] icon to switch to the real-time preview.



5.5. NVR Device Configuration

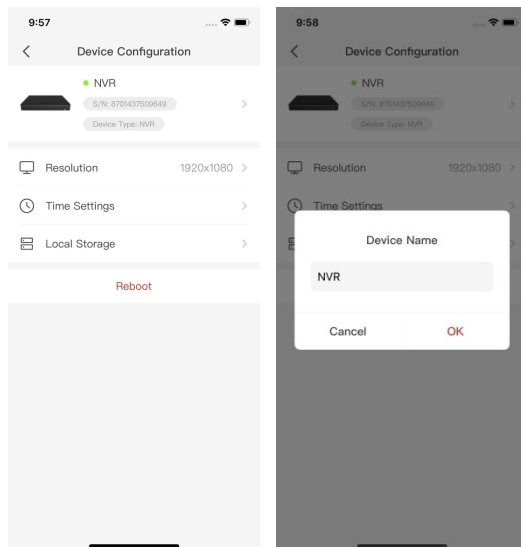
5.5.1. Review the NVR configuration

1. On the NVR device details page, click the  [Configure] icon to enter the NVR device configuration page.



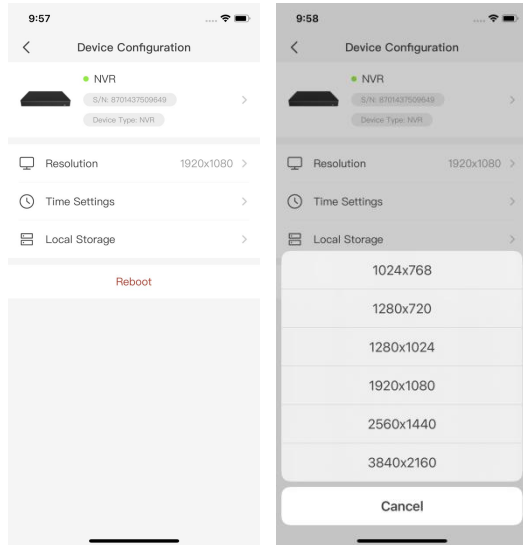
5.5.2. Device Name

1. Click the Device Information card to change the name of the device



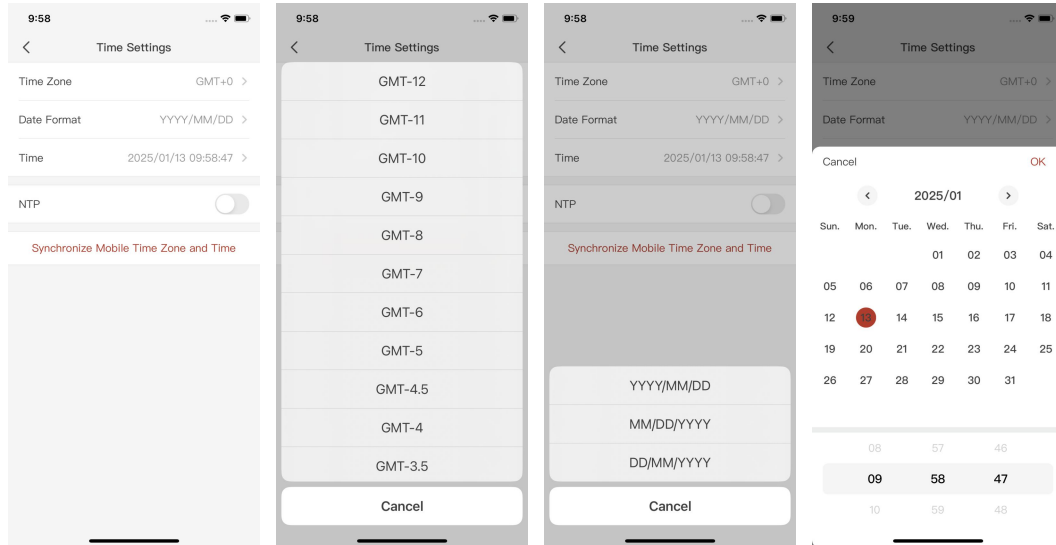
5.5.3. Resolution

1. Click the Resolution card and select the resolution to complete the resolution setting of the video.



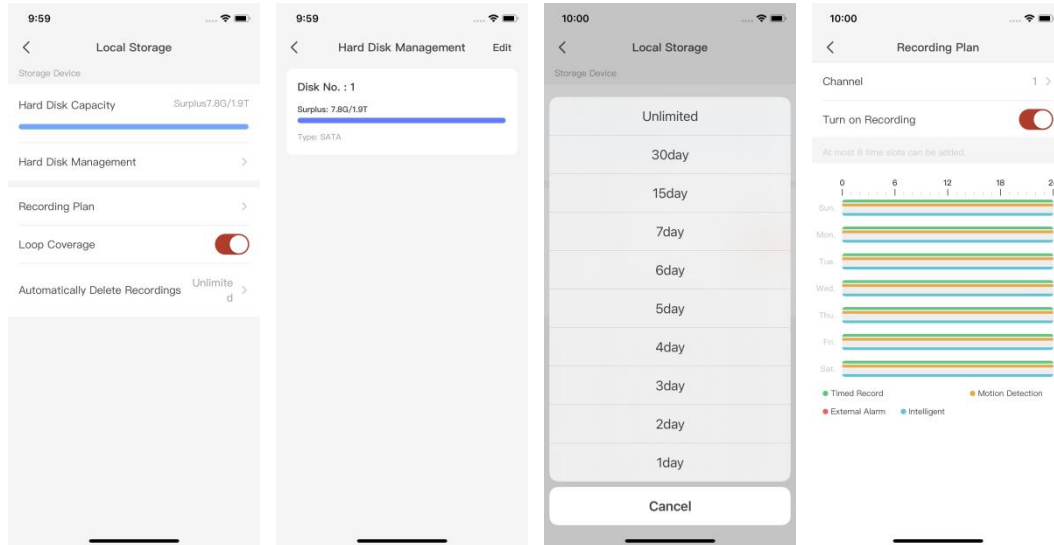
5.5.4. Time Setting

1. Click the Time Settings card to enter the time settings page.
2. On the time setting page, click Time Zone and select a time zone to complete the time zone setting.
3. On the time setting page, click Date Format and select the format to complete the display formatting.
4. On the time setting page, click Time and select the date and time to complete the date and time setting.
5. On the time setting page, click [NTP Switch] to enable or disable network time synchronization.
6. On the time settings page, click the [Sync phone time zone and time] button to synchronize the time of the device with the mobile phone.

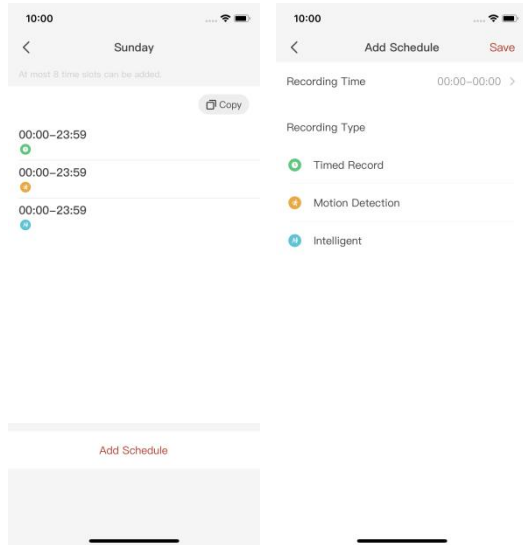


5.5.5. Local Storage

1. Click the Local Storage card to enter the Local Storage Settings page.
2. On the local storage page, click [Hard Disk Management] to edit and manage the hard disk.
3. On the local storage page, click [Loop Overwrite Switch] to control the loop deletion of video data.
4. On the Local Storage page, click [Auto Delete Recording] and select the number of days for recording to be stored to complete the automatic deletion setting.

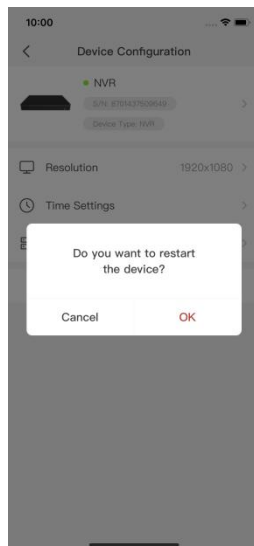


5. On the Local Storage page, click [Video Plan] to enter the Video Plan page.
6. On the recording schedule page, click the channel to select the channel you want to set, click the [Turn on Recording] switch to control whether the current channel is enabled for recording, and click the schedule table to set the recording schedule.
7. On the daily schedule page, click the [Copy] button to copy the current day's schedule to other daily schedules.
8. On the daily planning page, click [Add] the event to add an event, and click [Save] to complete the setting.



5.5.6. Restart the device

1. Click the [Restart Device] button, a pop-up window will pop up, and control the device to restart after confirmation.

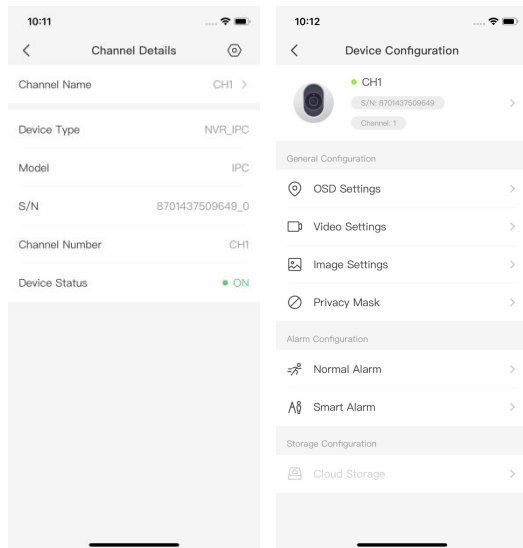


5.6. NVR Channel Configuration

5.6.1. View the NVR channel configuration

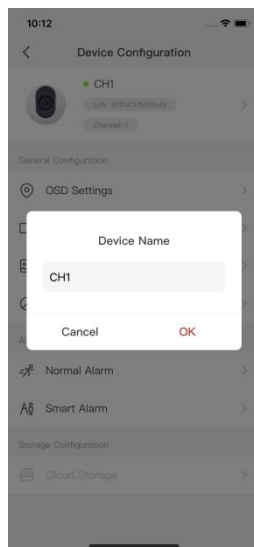
1. On the channel details page, click the [Configuration] icon to enter

the NVR device configuration page.



5.6.2. Channel Name Setting

1. On the device configuration page, click the Device Information card to modify the device name.

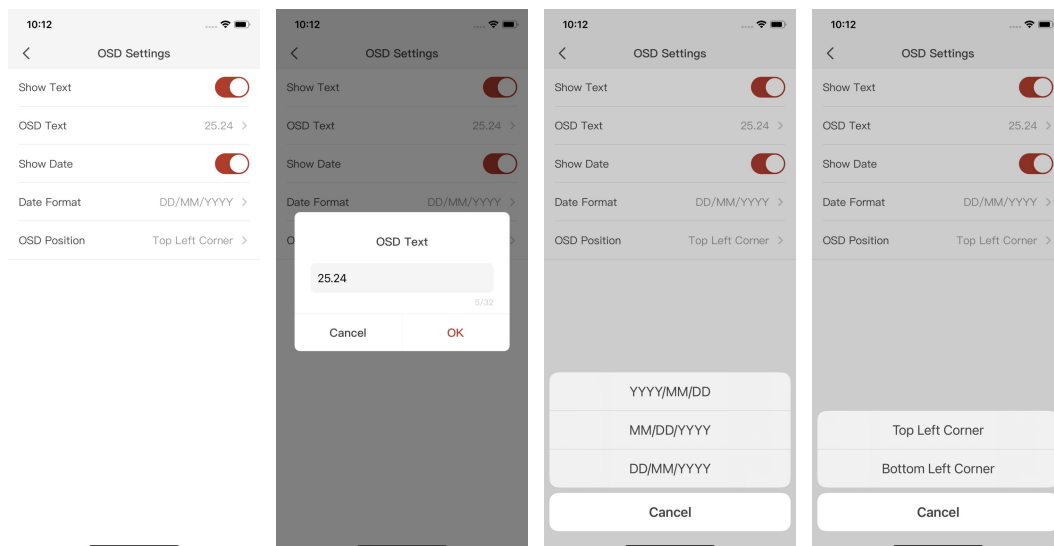


5.6.3. OSD Settings

1. On the device configuration page, click the OSD Settings card to

enter the OSD settings page.

2. Click [Show Text] to control the OSD text to hide or display it on top of the video screen.
3. Click the OSD Text card to modify the text content.
4. Click [Show Time Switch] to control the display of the date and time on the video screen.
5. Click the Date Format card to set the display date format.
6. Click the OSD Location card to set where the text will be displayed.

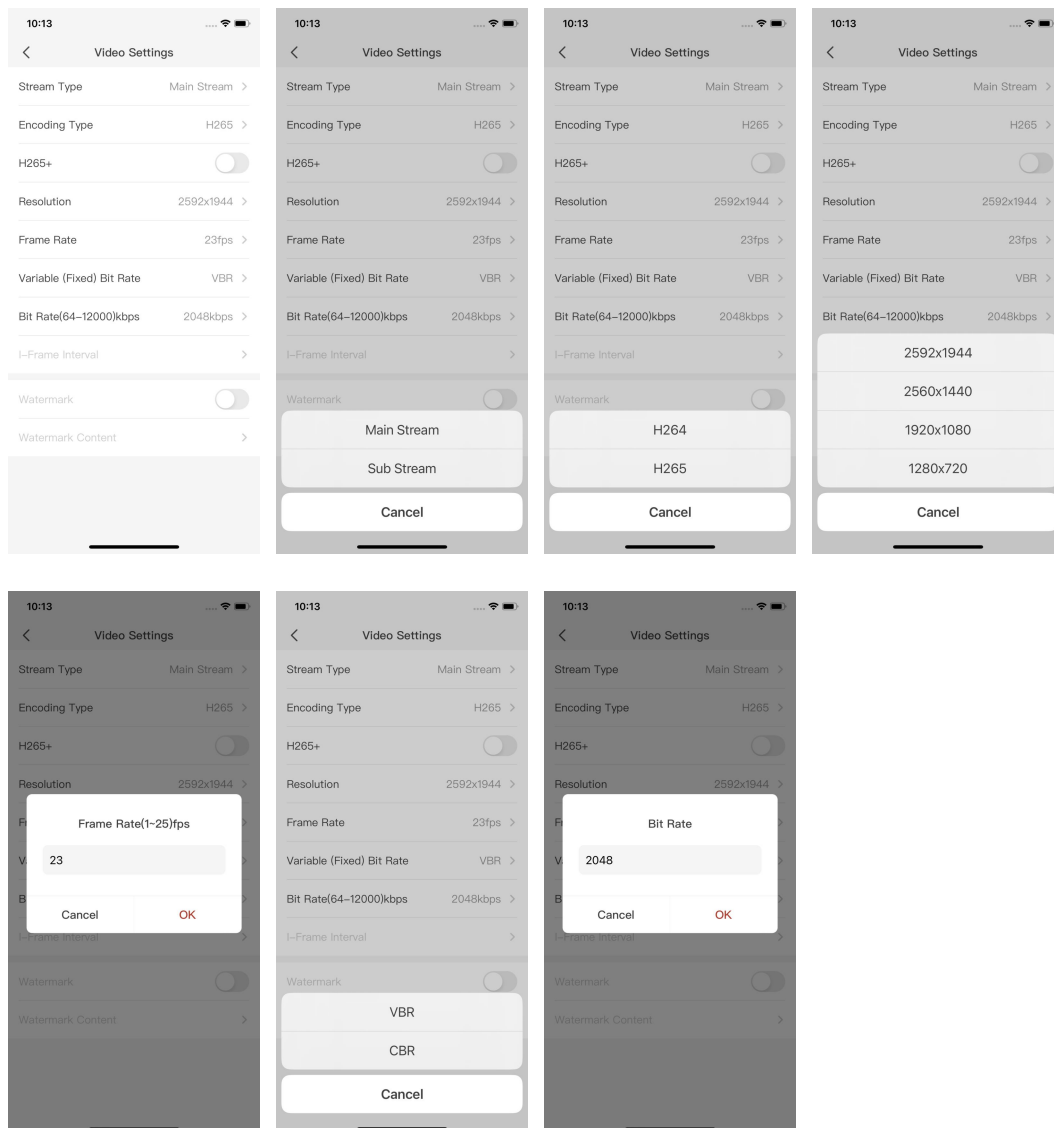


5.6.4. Video Settings

1. On the device configuration page, click the Video Settings card to enter the video settings page.
2. Click the [Stream Type] card to set the type of stream.
3. Click the Encoding Type card to set the encoding type.
4. Click the [H264+ Switch] card, set the encoding type to H264+, and

the device will automatically restart when you change the settings.

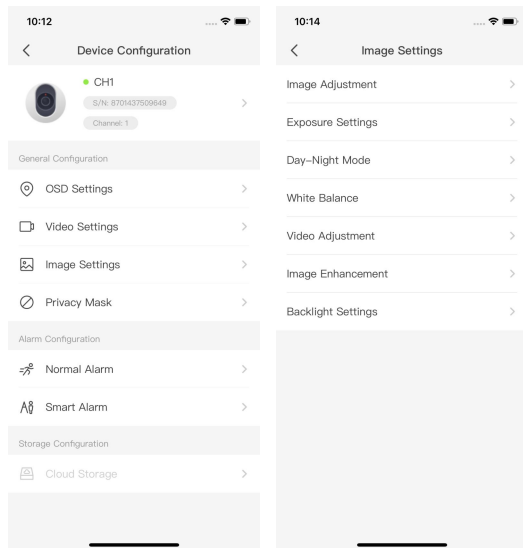
5. Click the Resolution card to set the video resolution.
6. Click the Frame Rate card to set the video frame rate.
7. Click [Variable (Fixed) Bitrate] to set the variable bitrate.
8. Click Bitrate to set the video bitrate.



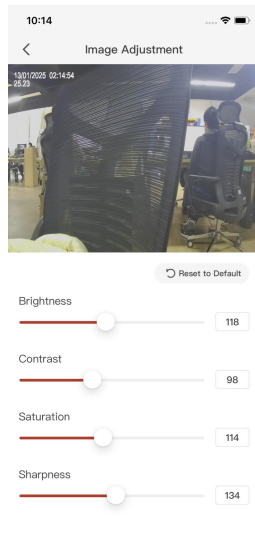
5.6.5. Image Settings

1. On the device configuration page, click the Image Settings card to

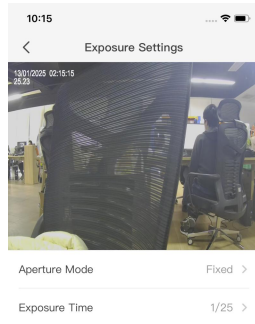
enter the Image Settings page.



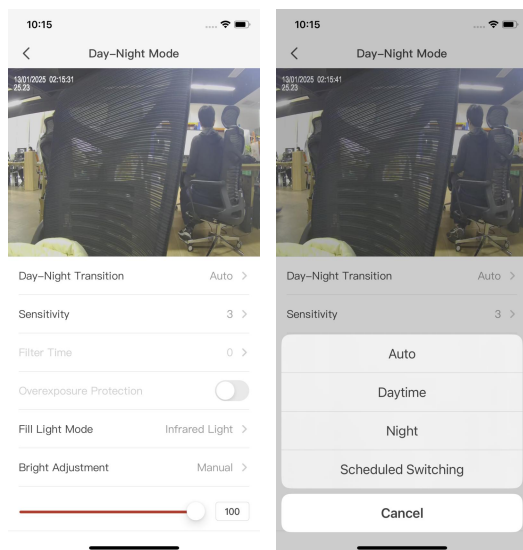
2. On the image settings page, click the [Image Adjustment] card to enter the image adjustment page, where you can adjust the brightness, contrast, saturation, and sharpness of the picture.



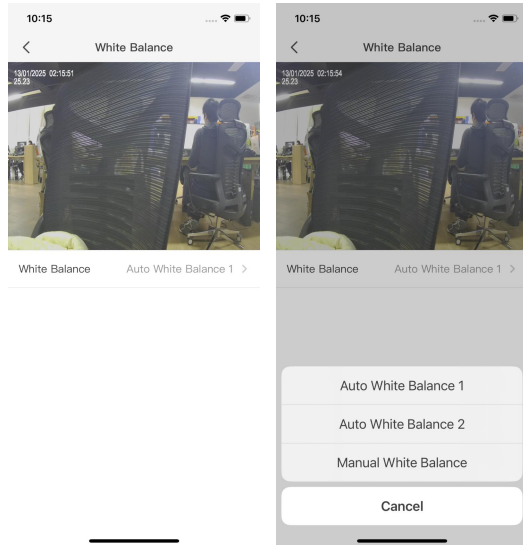
3. On the image settings page, click the [Exposure] card to enter the exposure page, and you can adjust the exposure and exposure duration.



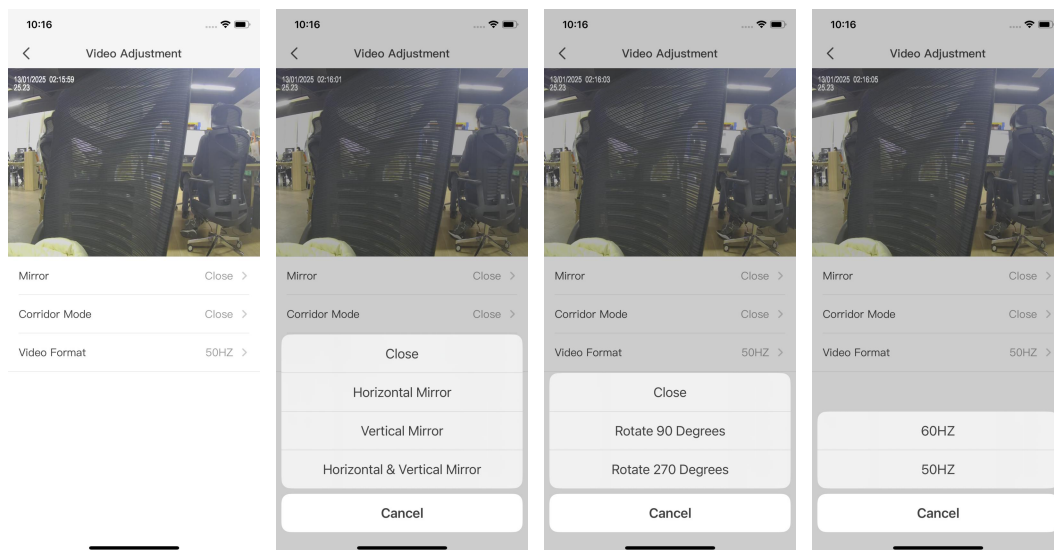
4. On the image settings page, click the Day & Night Mode card to enter the Day & Night Mode page.



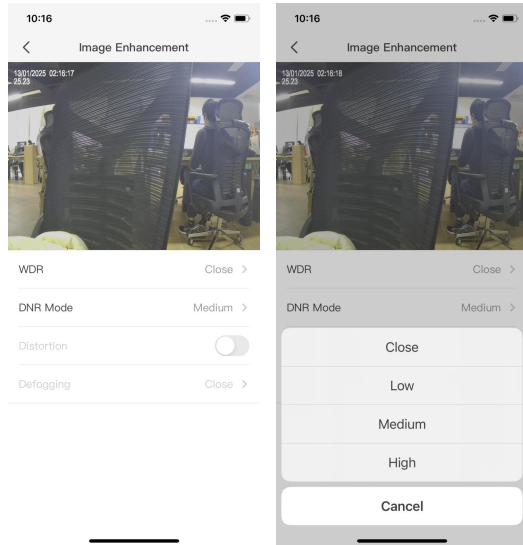
5. On the image settings page, click the White Balance card to enter the white balance page.



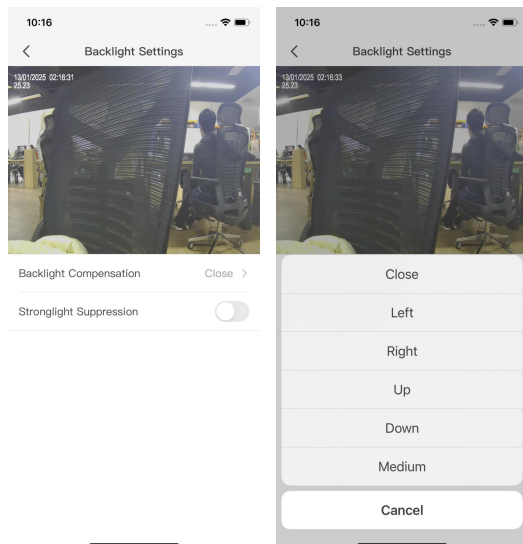
6. On the image settings page, click the Video Adjustment card to enter the Video Adjustment page.




7. On the image settings page, click the Image Enhancement card to enter the Image Enhancement page.





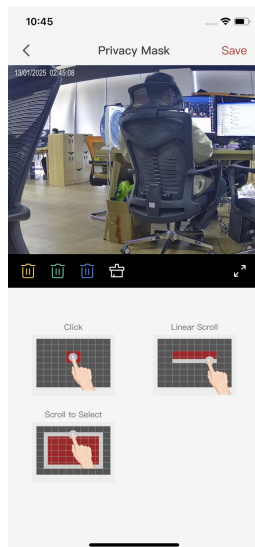
8. On the image settings page, click the [Backlight] option to enter.



5.6.6. Privacy Masking

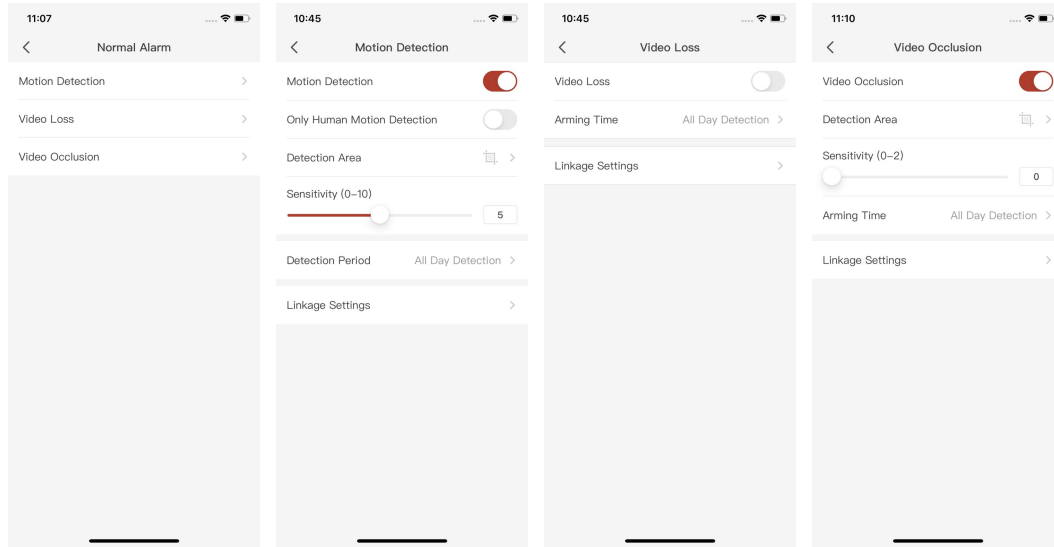
1. On the device configuration page, click the [Privacy] card to enter the privacy masking page.
2. Click on the frame on the video screen to set the occlusion area.
3. Click the  [Delete] icon in the same color as the frame to delete the occluded area.

4. Click the  [Clear] icon to clear all occluded areas.
5. Click the  [Save] button to complete the occlusion area setting.

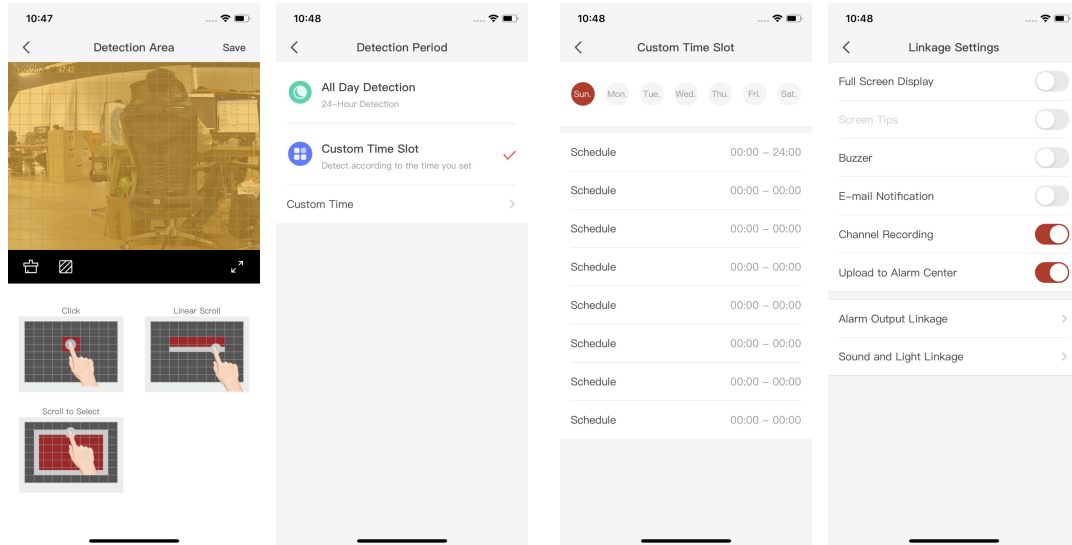


5.6.7. Nomal alarm

1. On the device configuration page, click the [Normal Alarm] card to enter the normal alarm page.
2. On the normal alarm page, click the [Motion Detection] card to enter the motion detection page.
3. On the normal alarm page, click the [Video Loss] card to enter the video loss page.
4. On the normal alarm page, click the [Video Occlusion] card to enter the video occlusion page.



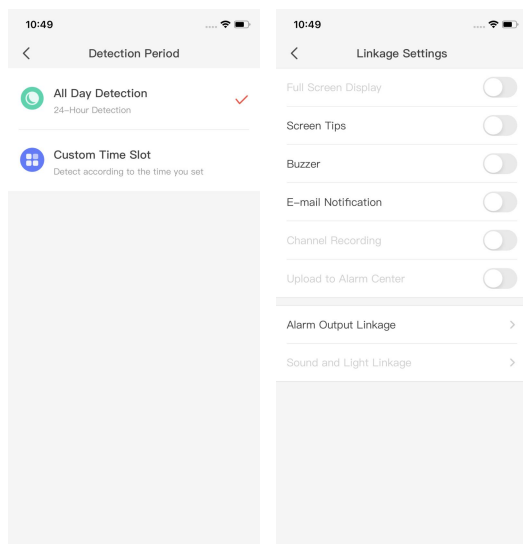
5. On the Motion Detection page, click Motion Detection Switch to turn the detection function on or off.
6. On the Motion Detection page, click the Motion Detection Switch Only to turn this feature on or off.
7. On the motion detection page, click the [Detection Area] card to enter the setting area of the Detection Area page.
8. On the motion detection page, swipe the [Sensitivity] slider to set the detection sensitivity.
9. On the motion detection page, click the [Detection Period] card to enter the detection period page and set the period.
10. On the motion detection page, click the [Linkage Settings] card to enter the Linkage Settings page and set the Linkage Matters.



11. On the video loss page, click [Video Loss Switch] to turn the control function on or off.

12. On the video loss page, click the [Armor Time] card to enter the page to set the Armor Time.

13. On the video loss page, click the [Linkage Settings] card to enter the page to set the linkage items.



5.6.8. Smart Alarm

1. On the device configuration page, click the [Smart Alarm] card to

enter the general alarm page.

2. On the smart alarm page, click the [Area Intrusion Detection] card to enter the page settings.

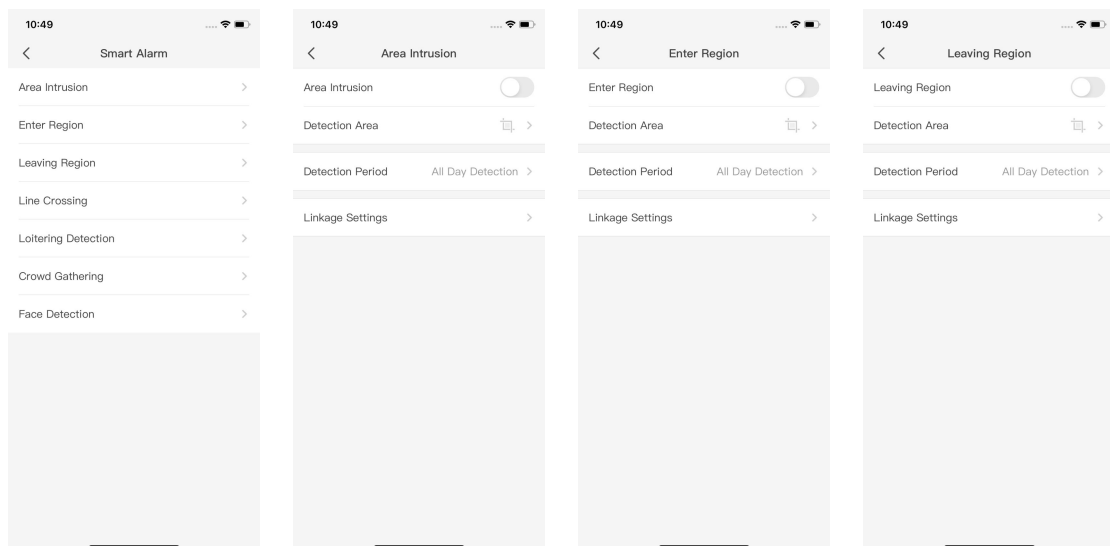
3. On the smart alarm page, click the [Enter Area] card to enter the page settings.

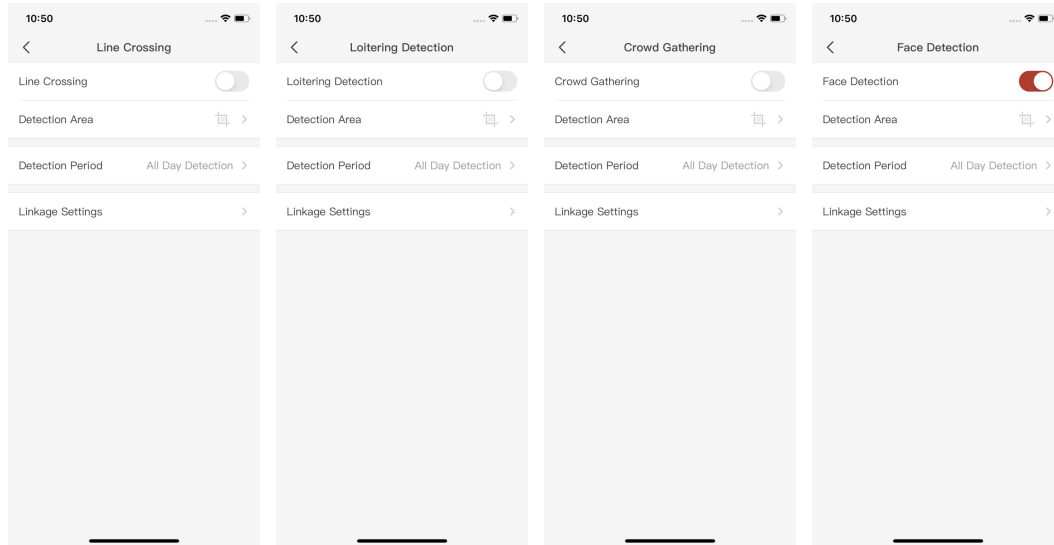
4. On the smart alarm page, click the [Leave Area] card to enter the page settings.

5. On the smart alarm page, click the [Cross-Border Detection] card to enter the page settings.

6. On the smart alarm page, click the [Hovering Detection] card to enter the page settings.


7. On the smart alarm page, click the [Personnel Gathering Detection] card to enter the page settings.

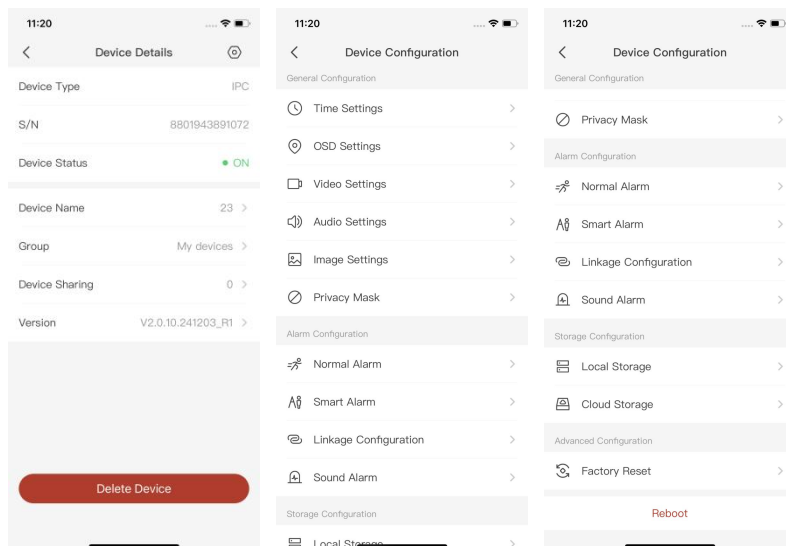




5.7. IPC Device Configuration

5.7.1. Viewing IPC Configuration

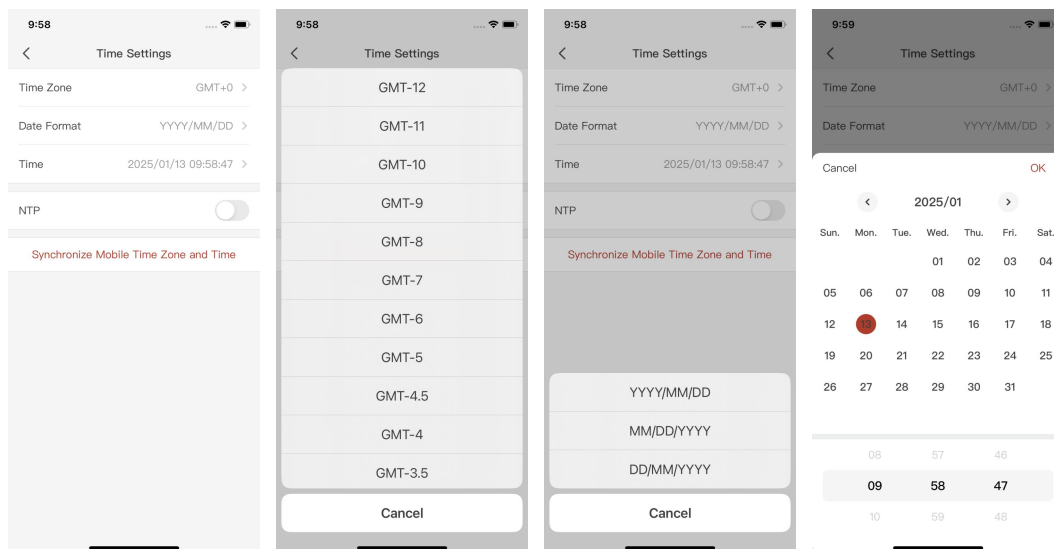
1. On the IPC device details page, click the  [Configuration] icon to enter the IPC device configuration page.



5.7.2. Time Setting

1. Click the Time Settings card to enter the time settings page.

2. On the time setting page, click Time Zone and select a time zone to complete the time zone setting.
3. On the time setting page, click Date Format and select the format to complete the display formatting.
4. On the time setting page, click Time and select the date and time to complete the date and time setting.
5. On the time setting page, click [NTP Switch] to enable or disable network time synchronization.
6. On the time settings page, click the [Sync phone time zone and time] button to synchronize the time of the device with the mobile phone.

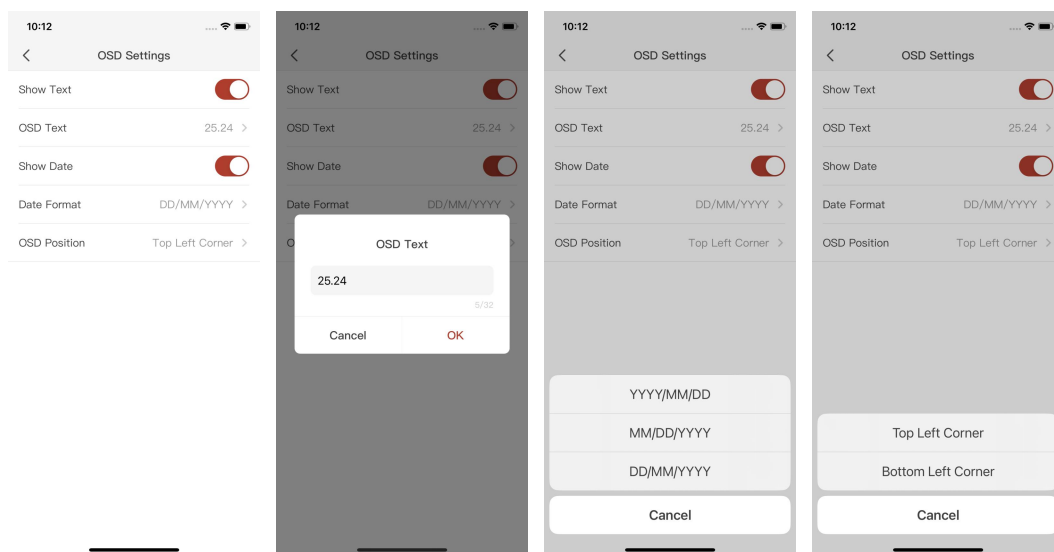


5.7.3. OSD Settings

1. On the device configuration page, click the OSD Settings card to enter the OSD settings page.
2. Click [Show Text] to control the OSD text to hide or display it on top

of the video screen.

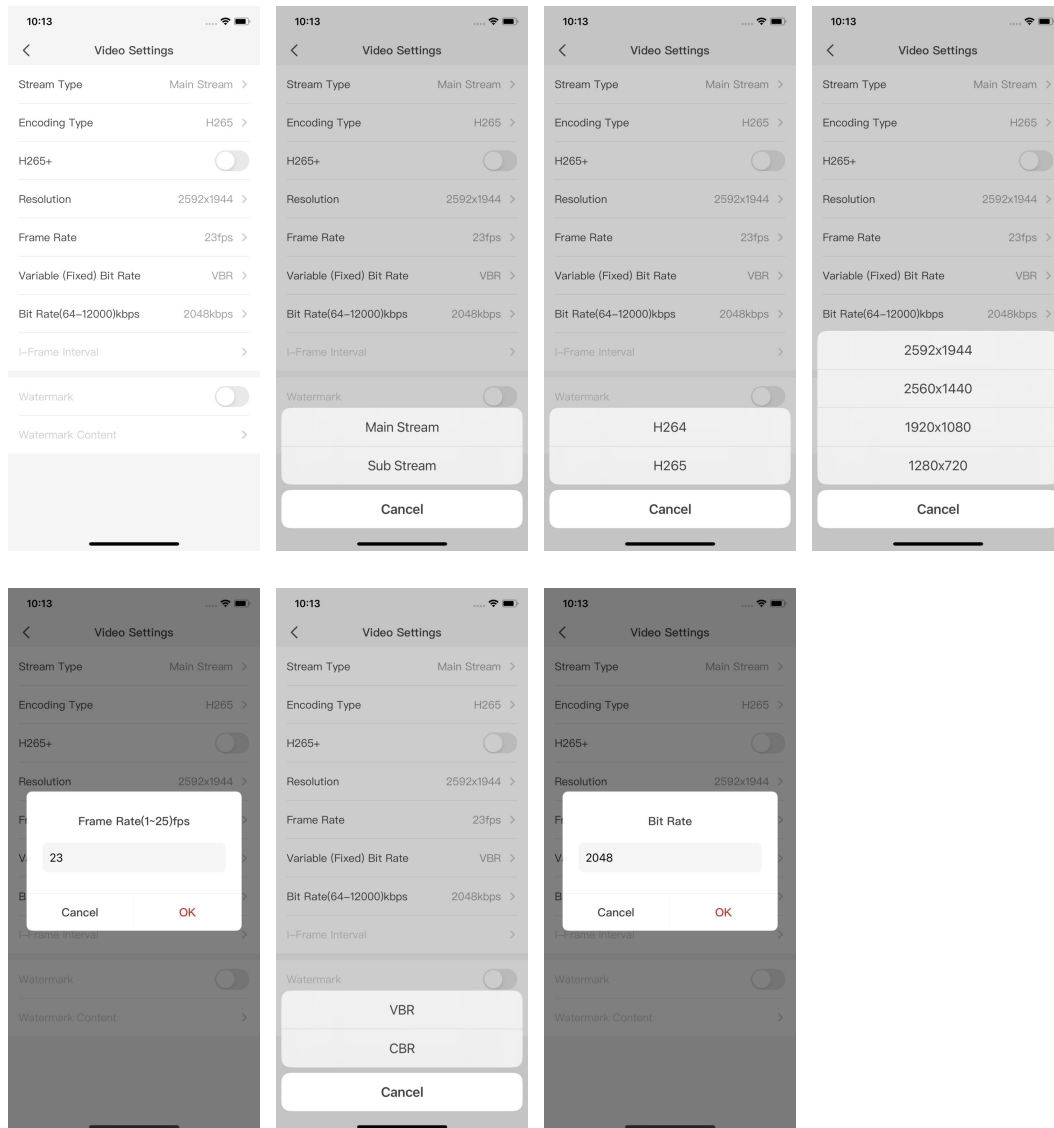
3. Click the OSD Text card to modify the text content.
4. Click [Show Time Switch] to control the display of the date and time on the video screen.
5. Click the Date Format card to set the display date format.
6. Click the OSD Location card to set where the text will be displayed.



5.7.4. Video Settings

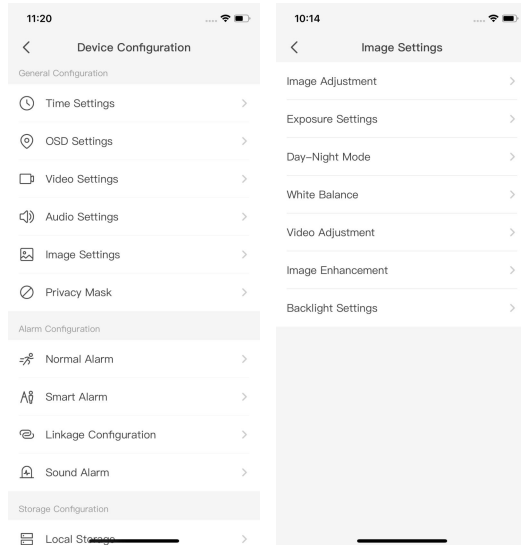
1. On the device configuration page, click the Video Settings card to enter the video settings page.
2. Click the [Stream Type] card to set the type of stream.
3. Click the Encoding Type card to set the encoding type.
4. Click the [H264+ Switch] card, set the encoding type to H264+, and the device will automatically restart when you change the settings.
5. Click the Resolution card to set the video resolution.

6. Click the Frame Rate card to set the video frame rate.
7. Click [Variable (Fixed) Bitrate] to set the variable bitrate.
8. Click Bitrate to set the video bitrate.

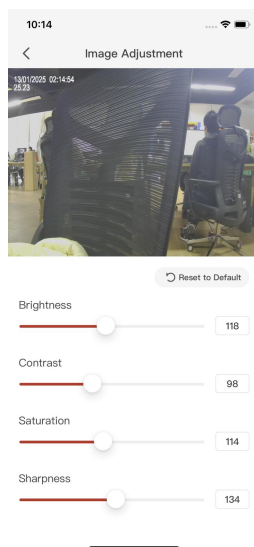


5.7.5. Image Settings

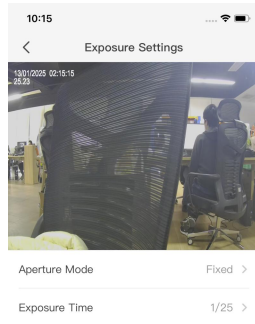
1. On the device configuration page, click the Image Settings card to enter the Image Settings page.



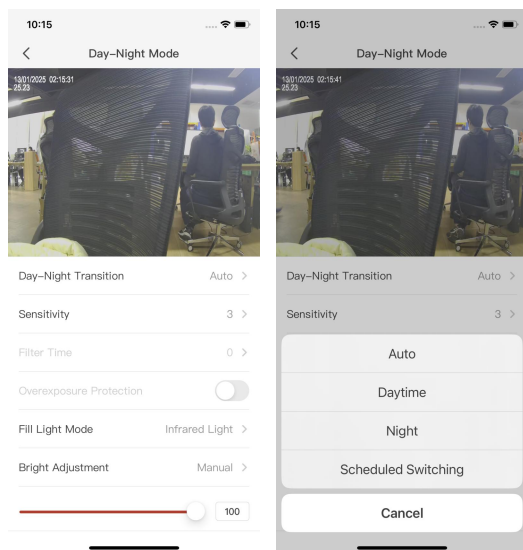
2. On the image settings page, click the [Image Adjustment] card to enter the image adjustment page, where you can adjust the brightness, contrast, saturation, and sharpness of the picture.



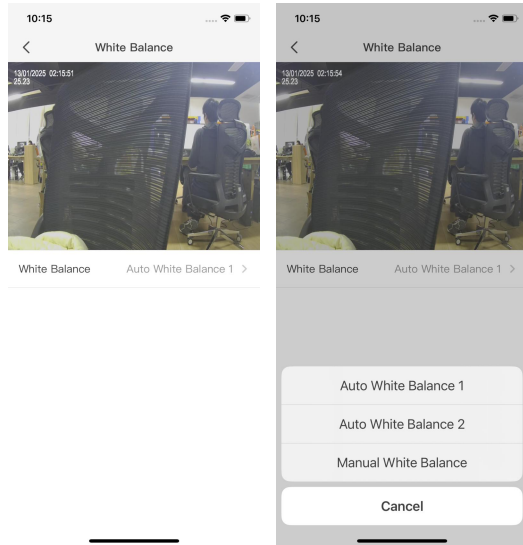
3. On the image settings page, click the [Exposure] card to enter the exposure page, and you can adjust the exposure and exposure duration.



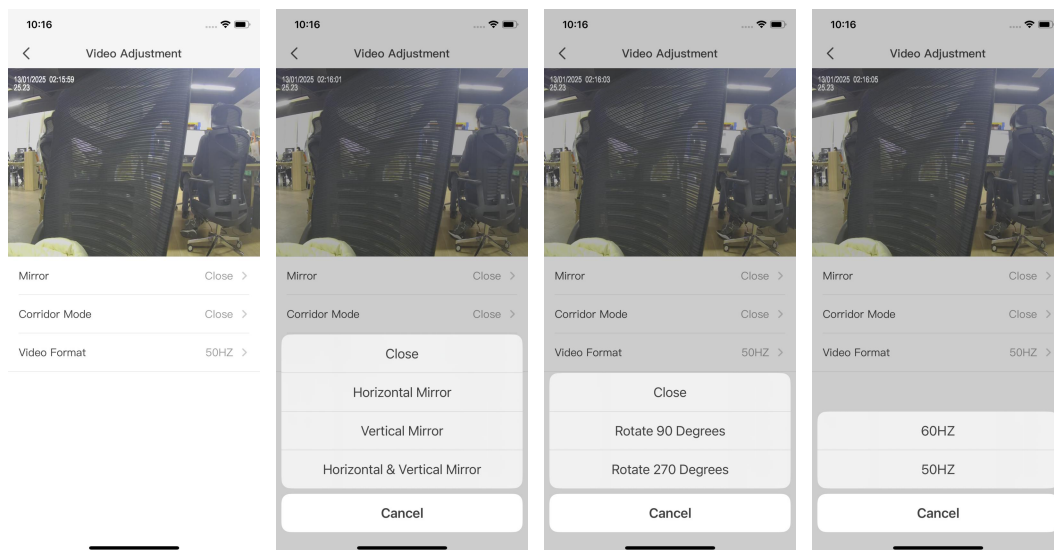
4. On the image settings page, click the Day & Night Mode card to enter the Day & Night Mode page.



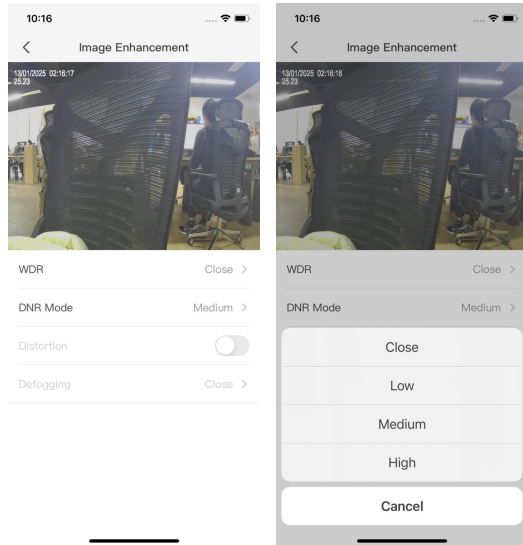
5. On the image settings page, click the White Balance card to enter the white balance page.



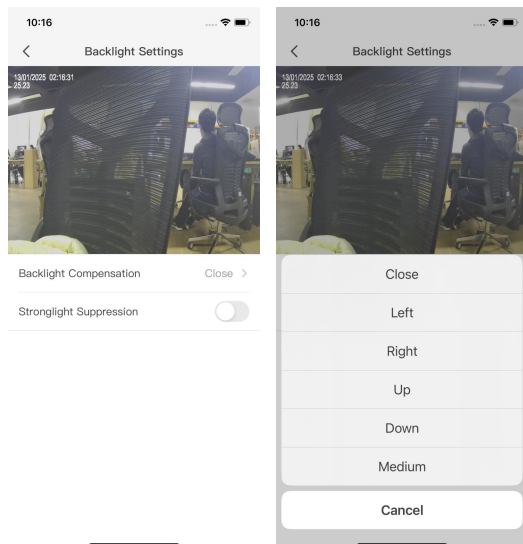
6. On the image settings page, click the Video Adjustment card to enter the Video Adjustment page.




7. On the image settings page, click the Image Enhancement card to enter the Image Enhancement page.





8. On the image settings page, click the [Backlight] option to enter.

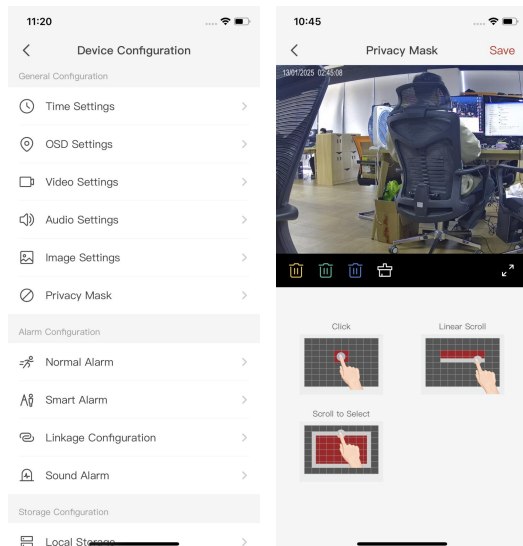


5.7.6. Privacy Masking

1. On the device configuration page, click the Privacy Masking card to enter the Privacy Masking page.
2. Click on the frame on the video screen to set the occlusion area.
3. Click the  [Delete] icon in the same color as the frame to delete the

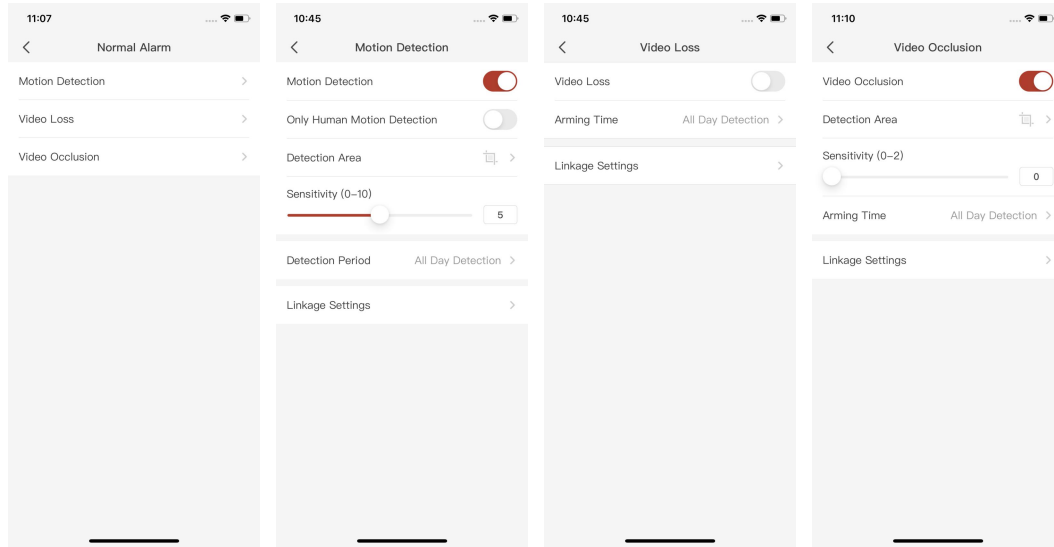
occluded area.

4. Click the  [Clear] icon to clear all occluded areas.
5. Click the  [Save] button to complete the occlusion area setting.

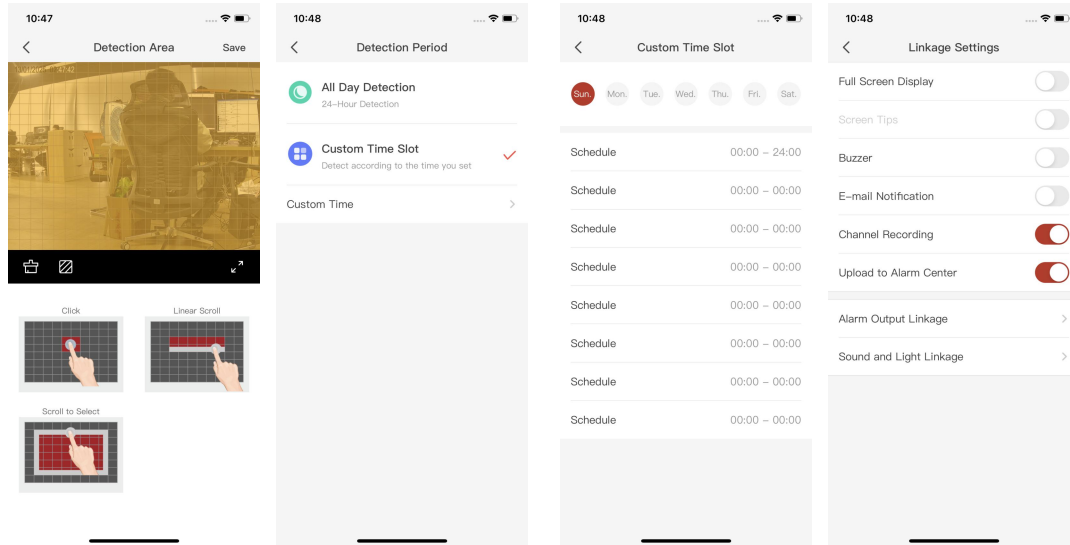


5.7.7. Normal alarm

1. On the device configuration page, click the [Normal Alarm] card to enter the normal alarm page.
2. On the normal alarm page, click the [Motion Detection] card to enter the motion detection page.
3. On the normal alarm page, click the [Video Loss] card to enter the video loss page.
4. On the normal alarm page, click the [Video Occlusion] card to enter the video occlusion page.



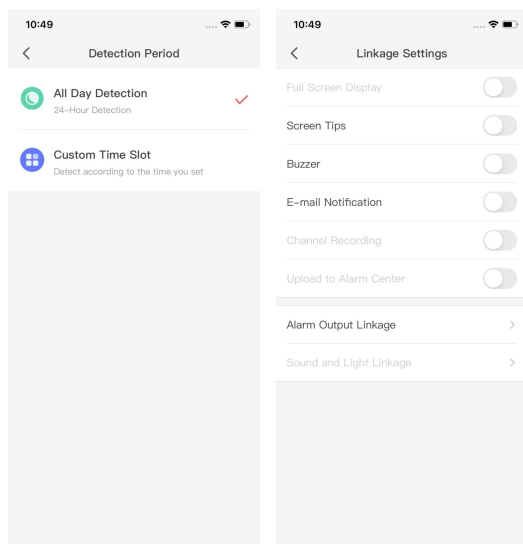
5. On the Motion Detection page, click Motion Detection Switch to turn the detection function on or off.
6. On the Motion Detection page, click the Motion Detection Switch Only to turn this feature on or off.
7. On the Motion Detection page, click the Detection Area card to enter the Detection Area page.
8. On the Motion Detection page, slide the [Sensitivity] slider to set the detection sensitivity.
9. On the Motion Detection page, click the Detection Period card to enter the Detection Period page and set the time period.
10. On the Motion Detection page, click the [Linkage Settings] card to enter the linkage settings page and set the linkage items.



11. On the Video Loss page, click the Video Loss Switch to turn the function on or off.

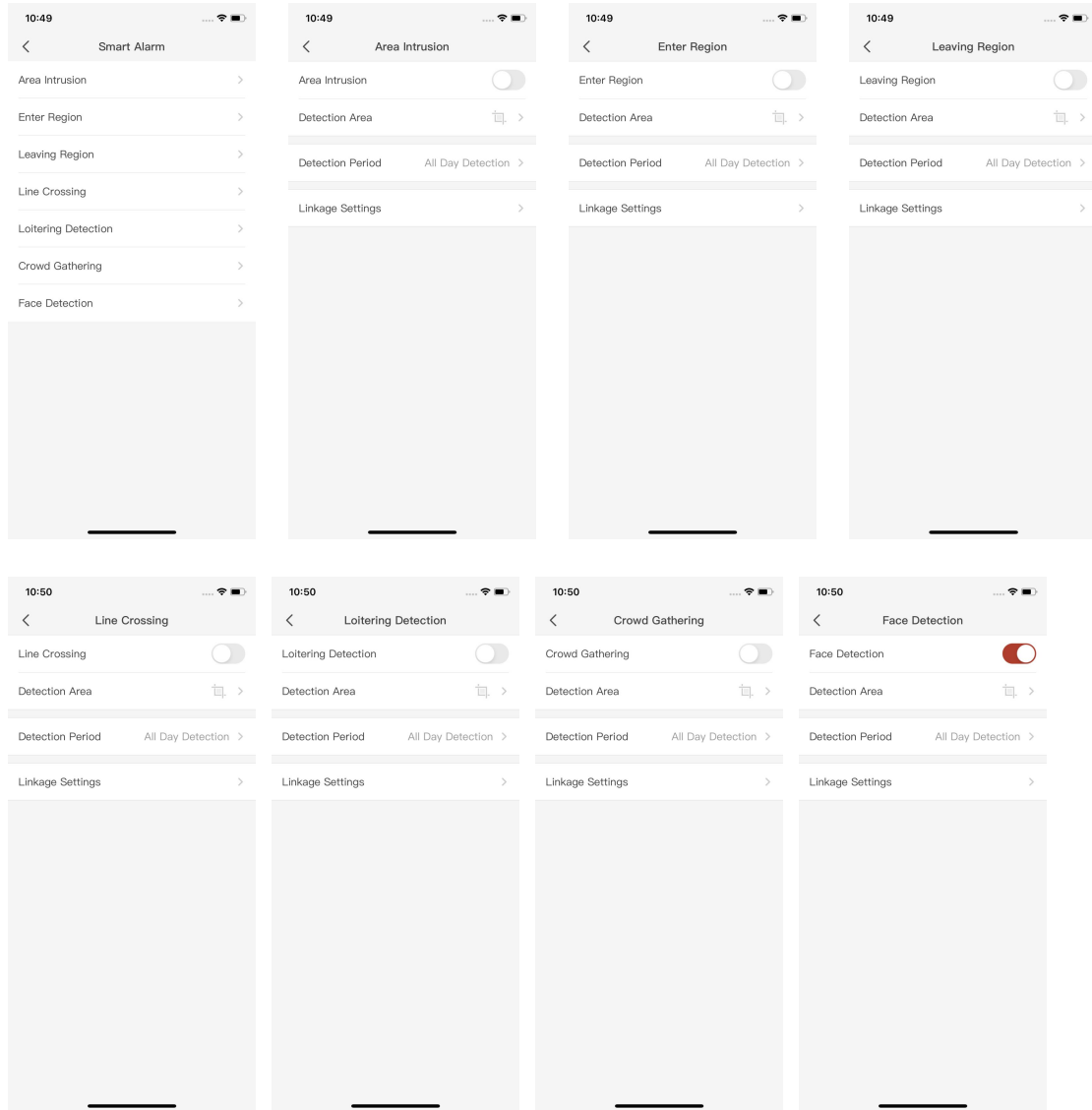
12. On the video loss page, click the [Arming Time] card to enter the page to set the arming time.

13. On the video loss page, click the [Linkage Settings] card to enter the page to set linkage matters.



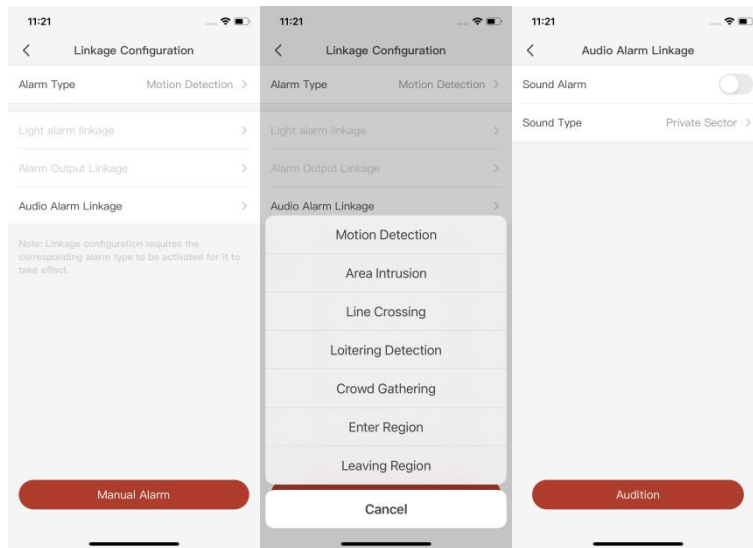
5.7.8. Smart alarms

1. On the device configuration page, click the [Smart Alarm] card to enter the normal alarm page.
2. On the Smart Alarm page, click the Area Intrusion Detection card to enter the page settings.
3. On the Smart Alarm page, click the [Enter Area] card to enter the page settings.
4. On the Smart Alarm page, click the [Leave Area] card to enter the page settings.
5. On the Smart Alarm page, click the [Cross-border Detection] card to enter the page settings.
6. On the Smart Alarm page, click the [Loitering Detection] card to enter the page settings.
7. On the Smart Alarm page, click the [People Gathering Detection] card to enter the page settings.
8. Click [Linkage Settings] to enter the linkage settings page, and you can set the alarm linkage function.



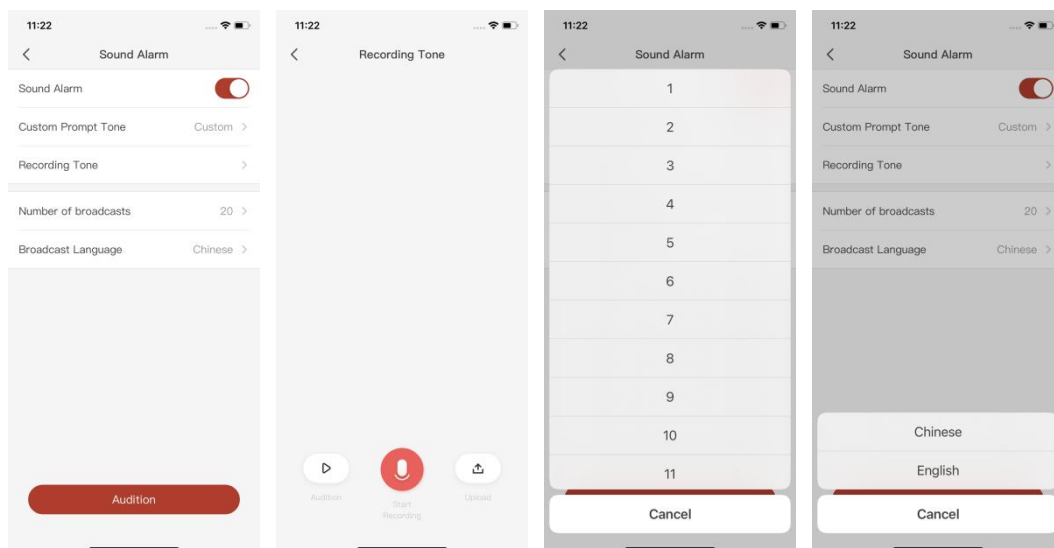
5.7.9. Linkage Configuration

1. On the device configuration page, click the Linkage Configuration card to enter the linkage configuration page.
2. In the linkage configuration, click the [Alarm Type] card to switch the linkage alarm type.



5.7.10. Sound alarm

1. On the device configuration page, click [Sound Alarm] to enter the Sound Alarm page.



5.7.11. Alarm Disarm

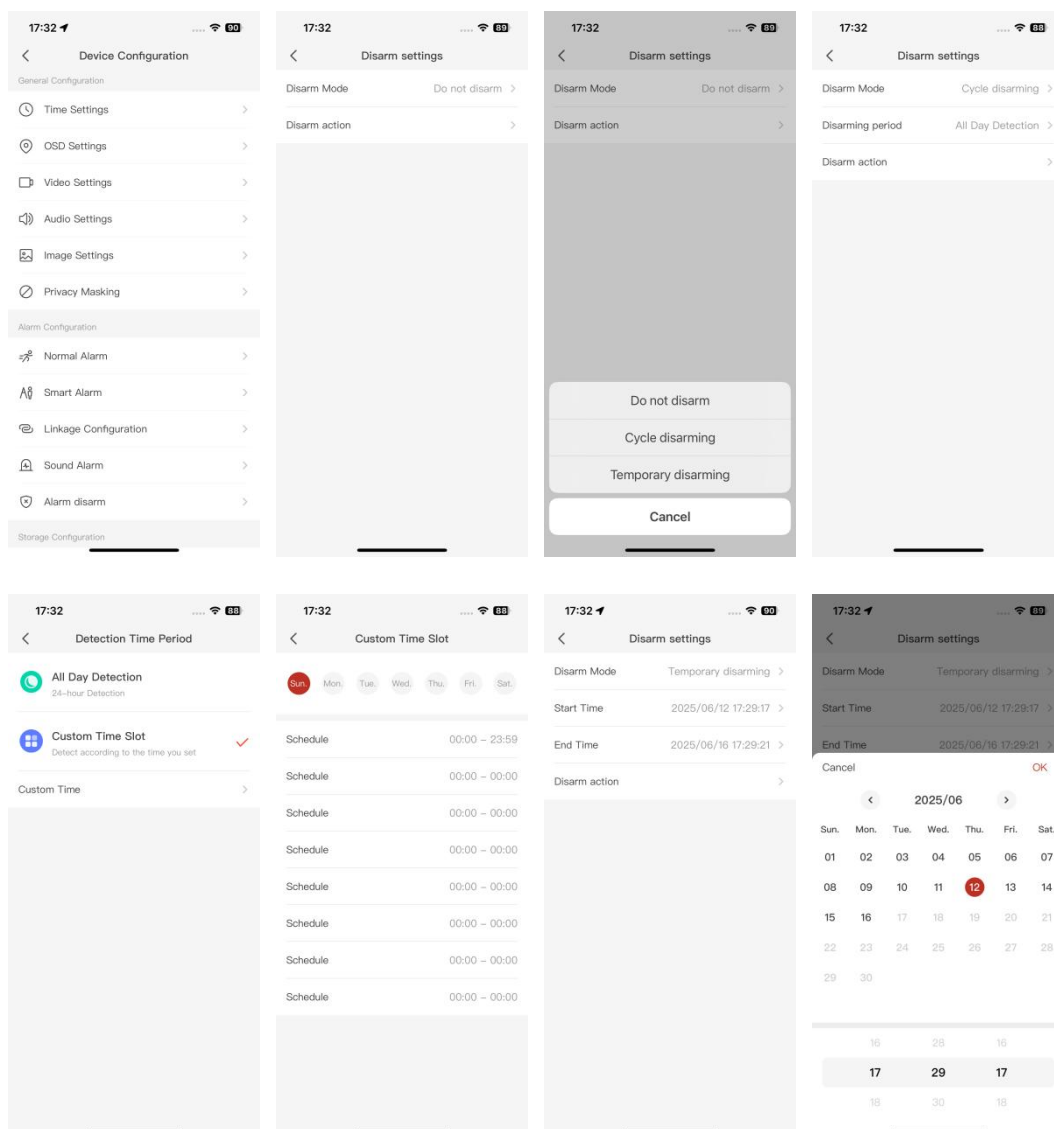
1. On the device configuration page, click Alarm Disarm to enter the alarm disarm settings page.
2. On the disarm settings page, click Disarm Mode to pop up the disarm mode dialog box, where you can select the disarm mode and

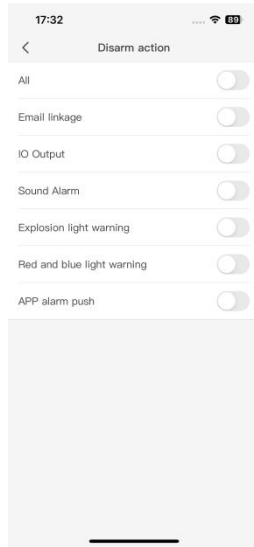
strategy.

3. Select Periodic Disarm to set all-day disarm or custom time period disarm.

4. Select Temporary Disarm to set the temporary disarm time period.

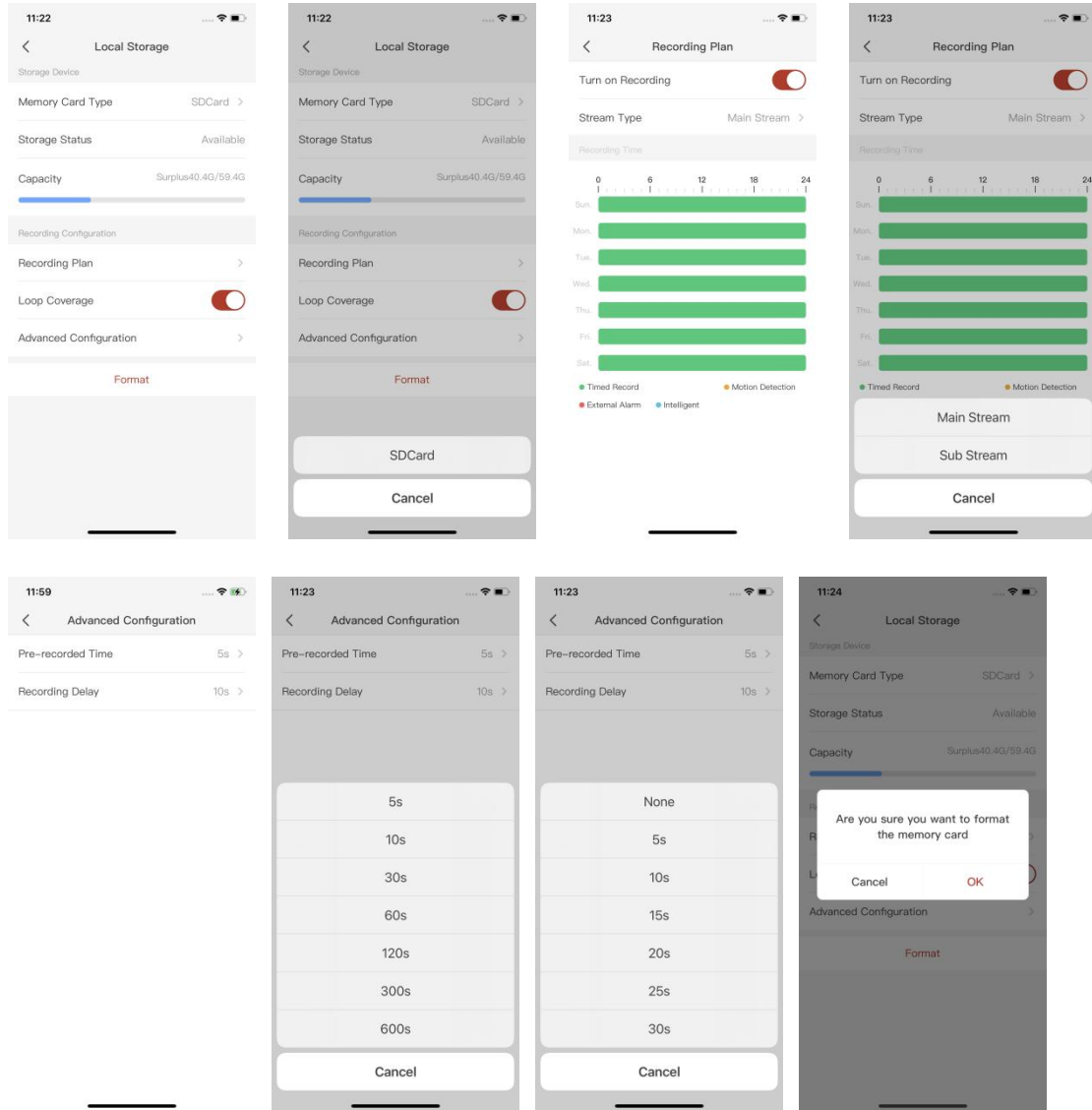
5. On the disarm settings page, click Disarm Actions to enter the disarm actions page, where you can configure associated actions during disarm.





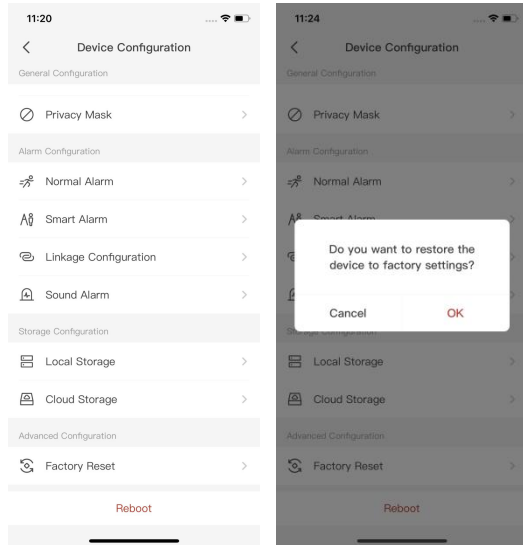
5.7.12. Local Storage

6. On the device configuration page, click [Local Storage] to enter the local storage page.
7. On the Local Storage page, click [Card Type] Card to select Memory Card Management.
8. On the local storage page, click the [Video Plan] card to enter the Video Plan page, you can turn on or off video recording, set the stream type and video time plan.
9. On the local storage page, click the [Loop Overlay Switch] to set the video overlay strategy.
10. On the local storage page, click [Advanced Configuration] to set the delay time and pre-recording time of the video.
11. On the Local Storage page, click the [Format] button to format the memory card.



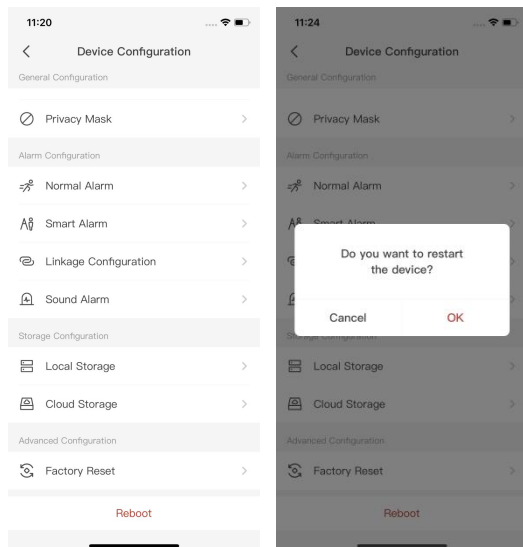
5.7.13. Factory reset

1. On the device configuration page, click [Restore Factory Settings], and restore the device to factory state after confirmation.




5.7.14. Restart the device


1. On the device configuration page, click [Restart Device], and restart the device after confirming.




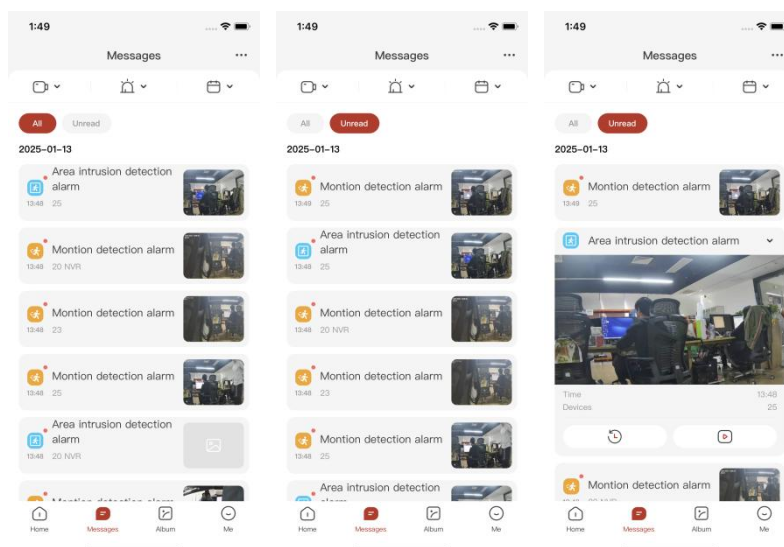
5.8. Message Center

5.8.1. Message List


1. Click the  [Message] icon in the bottom tab bar to switch to the message list page to view all the alarm messages.


2. Click the  [Unread] button to filter all unviewed alarm messages.


3. Click the message card to expand, click the  [Playback] icon, you can view the recorded video of the alarm message, and click the [Preview] icon to quickly enter the corresponding device or channel for real-time preview monitoring.




5.8.2. Message Filtering

1. Click the  [Device] icon to filter the device from which the message originated.

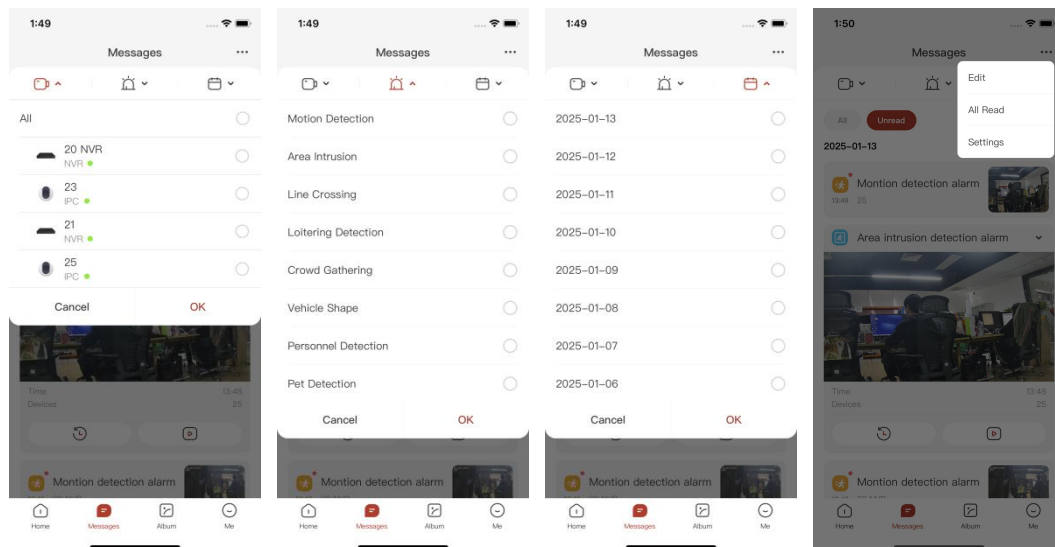
2. Click the  [Alarm] icon to filter the types of alarms detected.

3. Click the  [Date] icon to filter the date of the message.

4. Click the  [Omit] icon in the upper right corner to open the menu pop-up window.

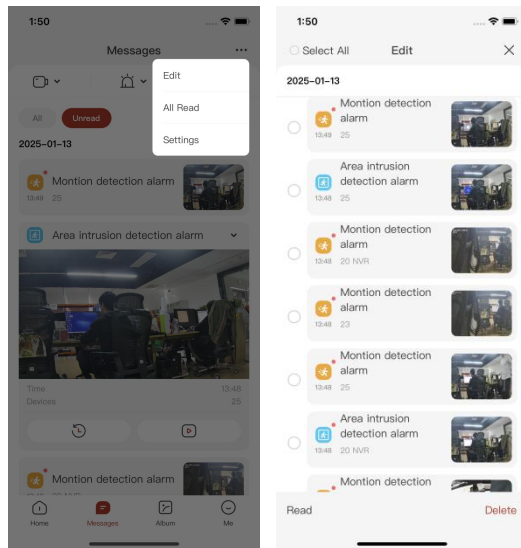
5. Click the [Edit] option, and the page will enter the editing state.

6. Click the [Read All] option to mark all messages as unread.
7. Click the [Settings] option to enter the messaging device page.




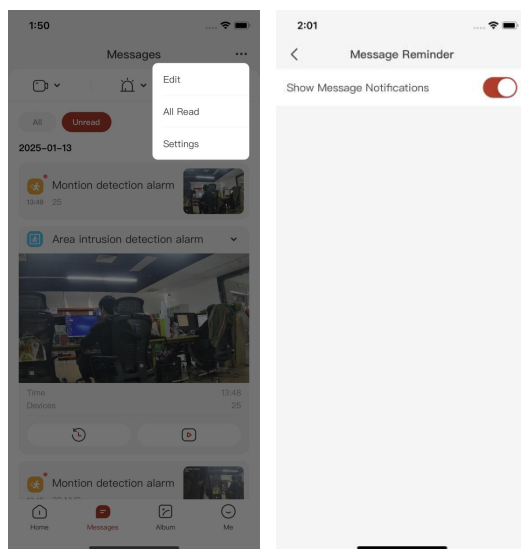
5.8.3. Message editing

1. Click the [Edit] option, and the message interface will enter the editing state, and you can manage all messages.
2. Click [Select All] and select all messages or none of them.
3. Click the ☐ [checkbox] to select a single event message card.
4. Click the ☒ [Close] icon to exit the editing state.
5. Click **Read** [Read] to mark the selected message as read.
6. Click **Delete** Delete to delete the selected message.




5.8.4. Message Settings

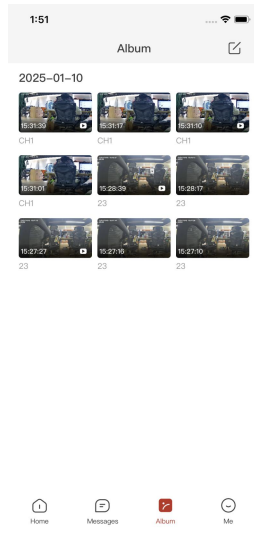
1. Click the [Settings] option to enter the message settings page.
2. Message notification master switch , after turning off, message notification will no longer be notified to the mobile phone system.








5.9. Album

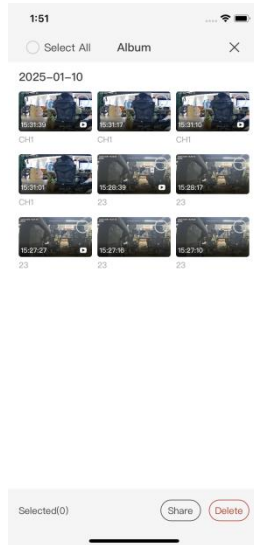
5.9.1. List of albums

1. In the bottom tab, click the  [Album] icon to enter the album page, where you can view the saved pictures and videos.







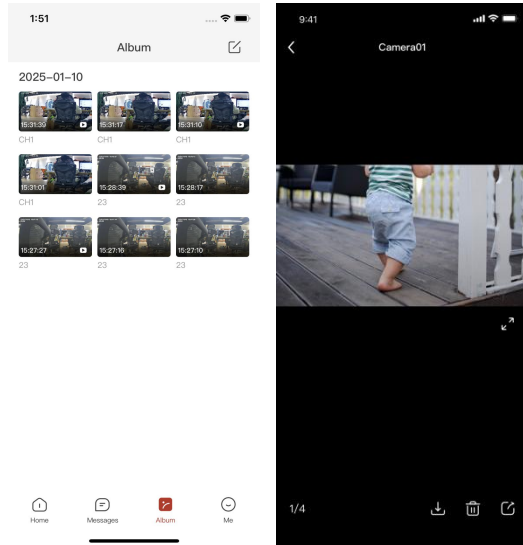
5.9.2. Album editing

1. Click the  [Edit] icon to enter the editing state.
2. Click the  Select All [Select All] icon to select all images and videos.
3. Click the  [Close] icon to exit the editing state.
4. Click  [Share] button to share the selected pictures and videos.
5. Click  [Delete] button to delete the selected pictures and videos.








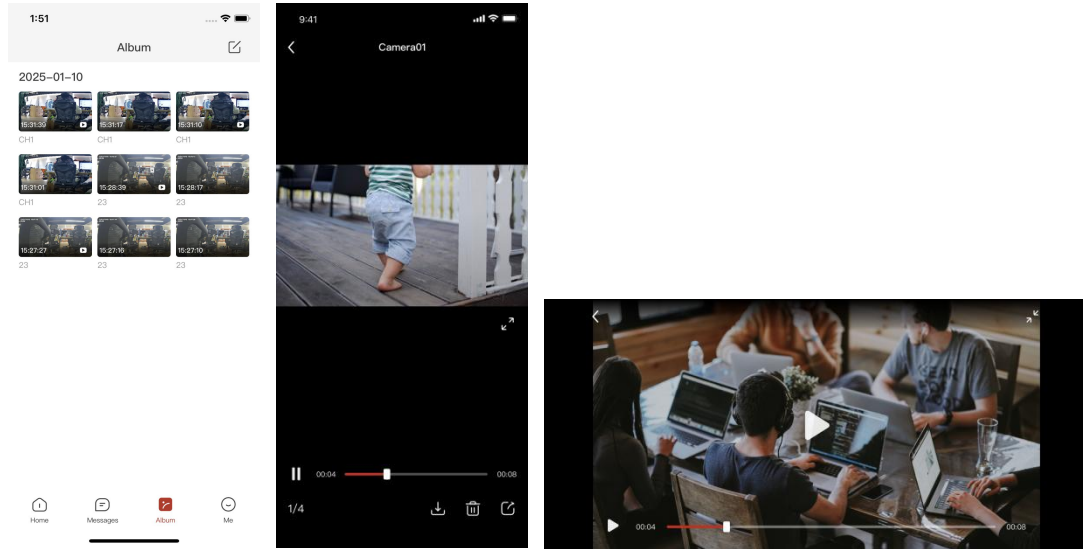
5.9.3. View images

1. Click on an image in the album to view individual images.
2. Click  [Landscape Screen] icon to view the image in landscape mode.
3. Click  [Download] icon to download the current picture to the local phone.
4. Click the  [Delete] icon to delete the current image from the album.
5. Click  [Share] icon to share the current image.



5.9.4. Viewing Videos

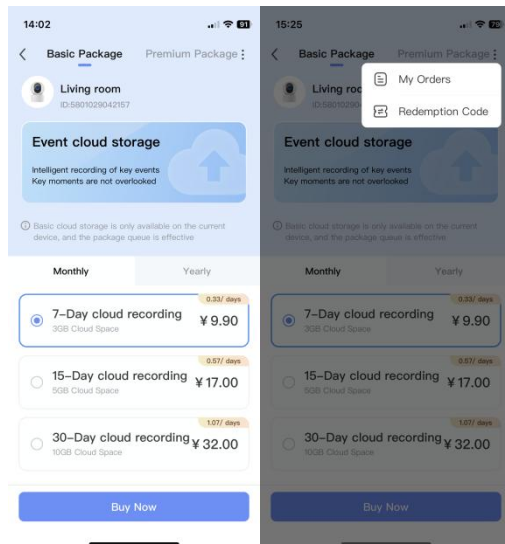
1. Click on the videos in the album to view them individually.
2. Click  [Landscape] icon, view the video in landscape mode.
3. Click  [Download] icon to download the current video to the local phone.
4. Click the  [Delete] icon to delete the current video from the album.
5. Click the  [Share] icon to share the current video.
6. Click  [Playback] icon or video screen to control the playback or pause of the video.
7. Drag the video progress bar and select the time to play the video.



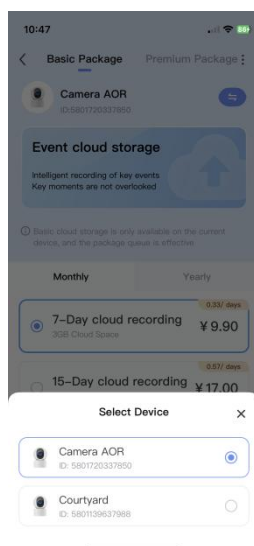
5.10. Cloud Storage Services



5.10.1. Cloud Storage Services

1. On the Cloud Services page, you can view the cloud storage service packages that can be purchased.
2. Click [Basic Plan] and [Advanced Plan] to switch between two different types of cloud service plans.
3. The basic package can only be used by specified devices, while the premium plan can be allocated to multiple devices at a time.
4. Swipe the service type card at the top to switch service types.

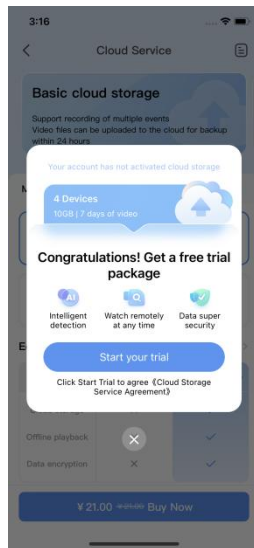


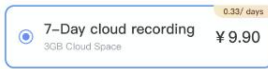
5. For the basic package, click the [Switch] icon to switch between different devices to purchase basic cloud storage.



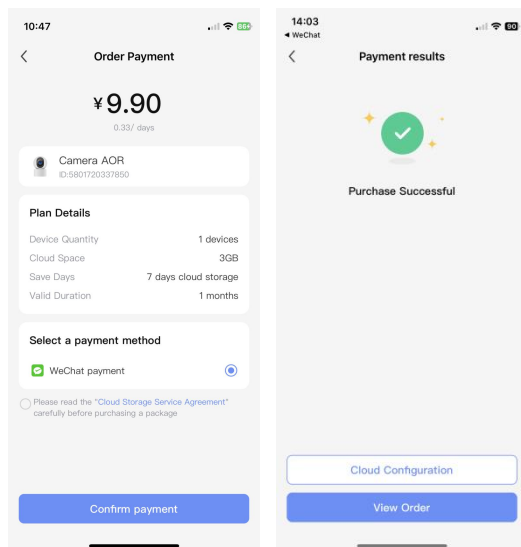
6. Click the package tag   to switch between different time - based packages.

7. New accounts can claim the free trial package for the first time, and click [Start Trial] to claim and use.



8. Click the plan card  and select a plan.

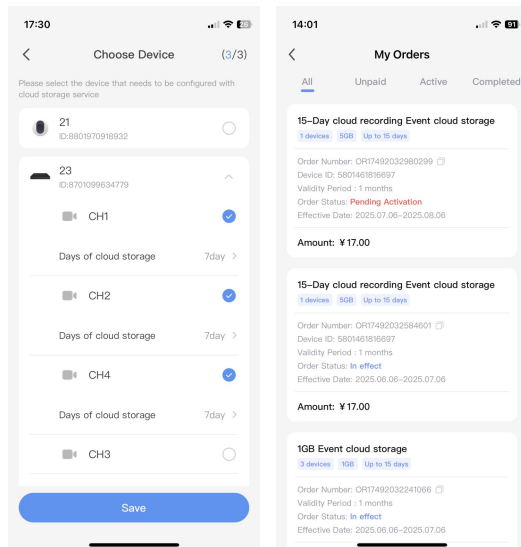
9. Click the [Activate Now] button to enter the payment page.




10. Select the payment method, read and check the relevant agreement, click the [Payment] button, and go to the corresponding platform to complete the payment.

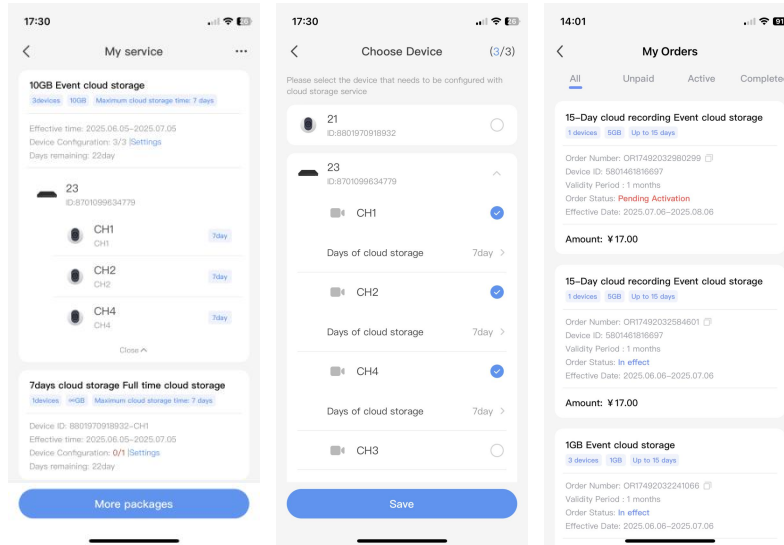
11. Click [Cloud Storage settings], allocate your purchased package to the device. Click [Select], pick devices for cloud storage, set days via [Cloud Days], and save settings.

12. Click [View Orders], you will be taken to the My Orders page to view the historical orders.



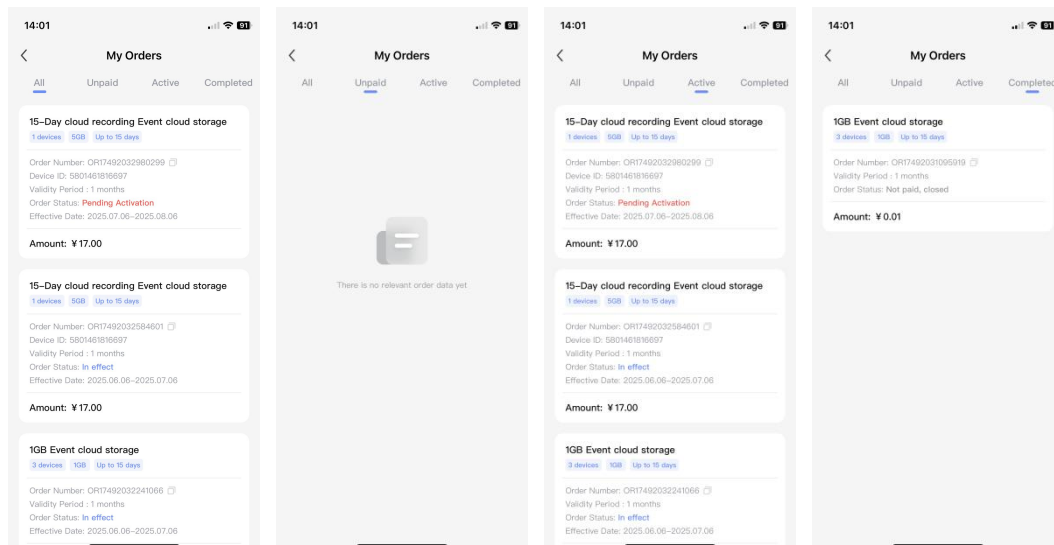
5.10.2. My Services

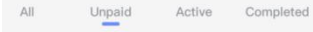
1. If you have purchased a package, you will be taken to the My Services page, where you can view the usage of the current package.
2. Click the [Package] card to reconfigure the usage method of the package.
3. Click the  [More] icon in the upper right corner to expand the menu, and then click the [My Orders] option to enter the My Orders page, where you can view the historical orders of cloud storage packages.



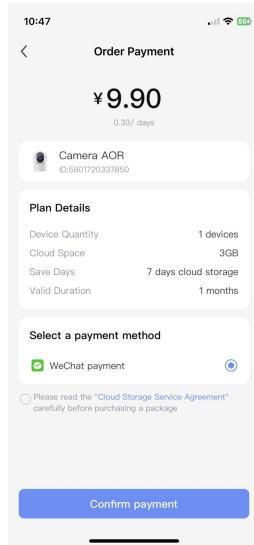
5.10.3. My Orders

1. On the My Orders page, you can view all your order history.




2. Click on the order type tab  to filter orders of different types.

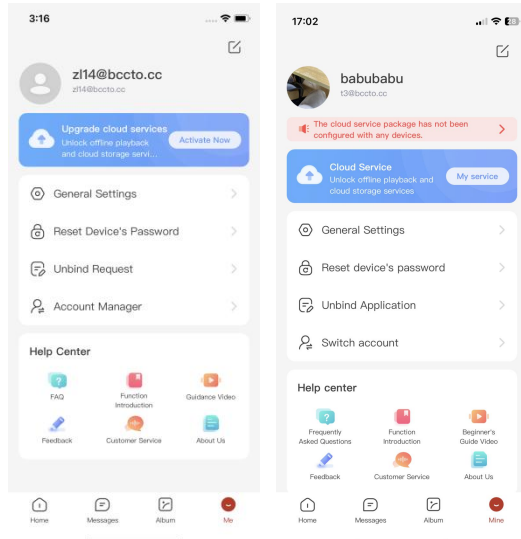
3. If there is an order to be paid, click the [Continue Payment] button to continue the payment, and the order to be paid will be automatically closed after more than 30 minutes.





5.11. Personal Account

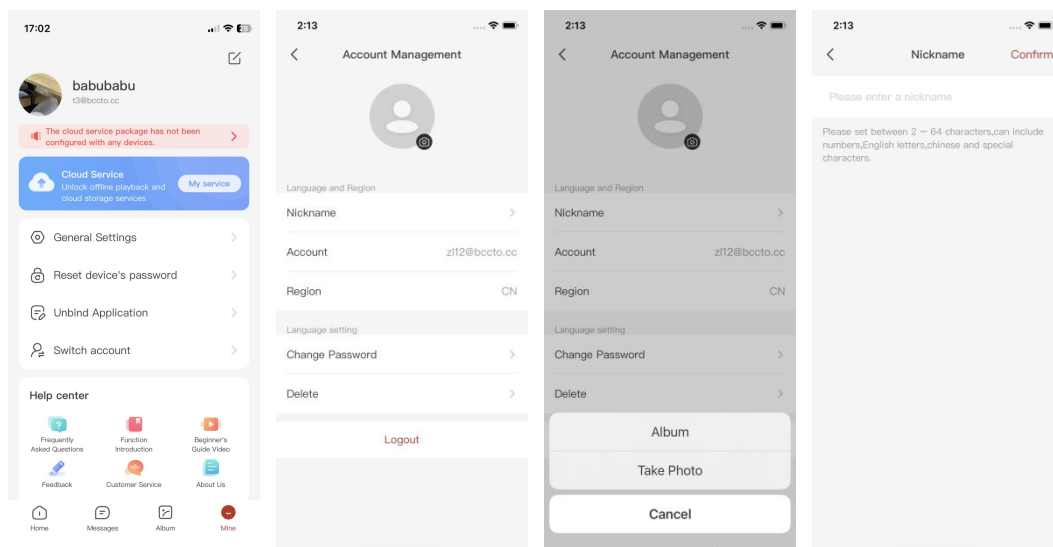
5.11.1. My Page

1. Click the  [Me] icon in the bottom tab bar to enter the My page.
2. You can view the avatar, nickname and account information of the current account.
3. You can view the cloud service card, which will display your service status, and click on the card to enter the cloud service page or my service page.



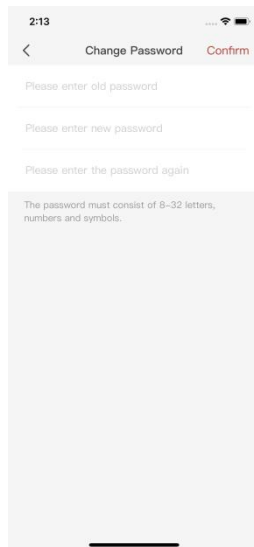
5.11.2. Account Information

1. Click the  [Edit] icon in the upper right corner to enter the account management page.
2. Click  [Profile Picture] and select Upload Avatar from Album or Photo.
3. Click the nickname card to enter the Modify Nickname page, and click [Done] to complete the modification.

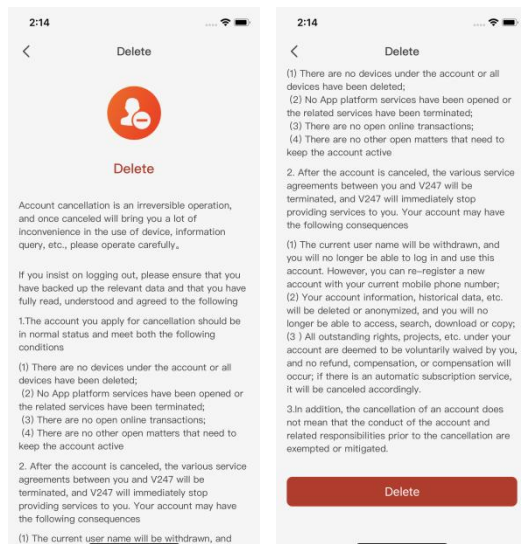


4. Click Change Password to enter the Change Password page, enter the

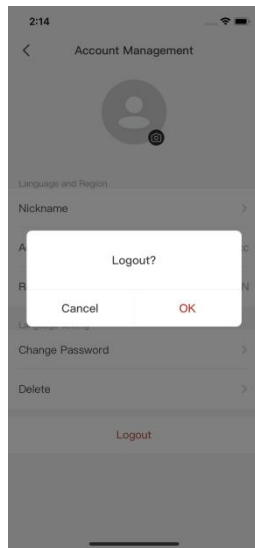
old and new passwords according to the password specifications, and click [Complete] to complete the modification.



5. Click the [Cancel Account] card to enter the Cancel Account page, view the relevant terms, and click the [Cancel Account] button to complete the cancellation.

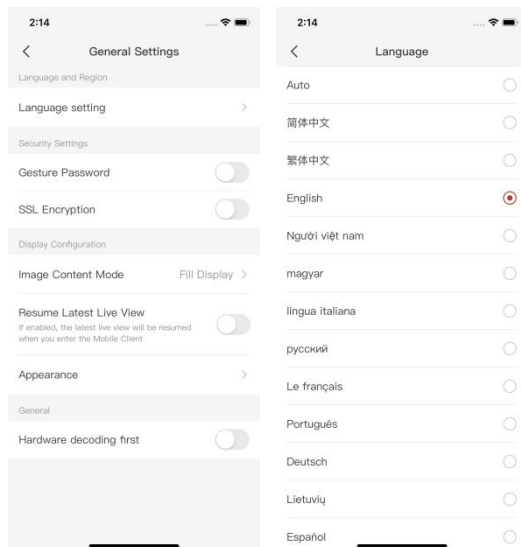


6. Click the [Log Out] button, a pop-up window will pop up, and log out of the current account after confirmation.



5.11.3. General Settings

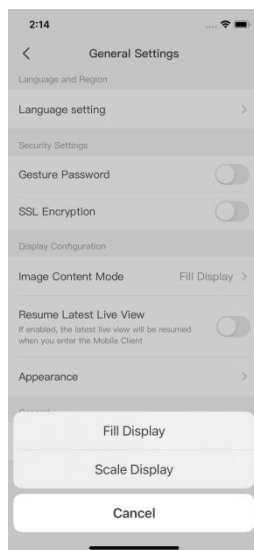
1. Click General Settings to enter the General Settings page.



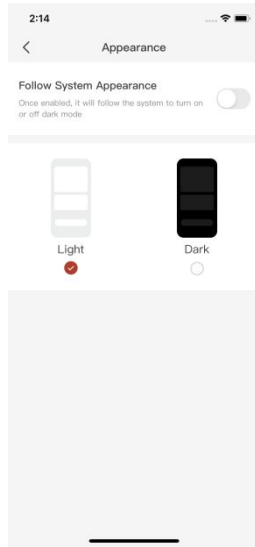
2. Click [Language Settings], enter the language settings page, and click Select to switch languages.
3. Click [Gesture Password Switch], you need to set the gesture password when turning it on, and you need to verify the gesture password when closing.



4. Click [SSL Encryption Switch] to turn encryption on or off.
5. Click the [Image Mode] card to select the filling mode of the image.



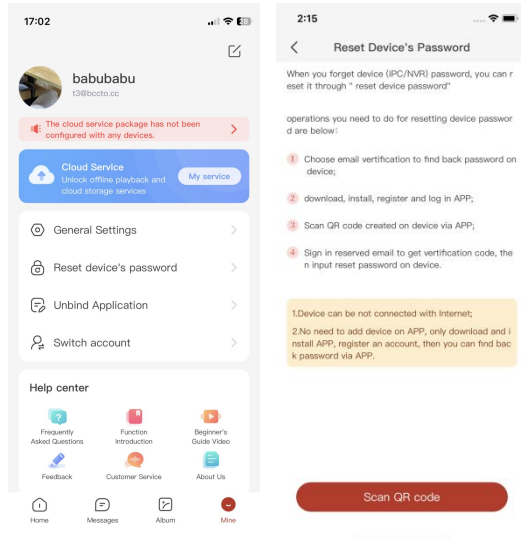
6. Click the [Appearance] card to enter the appearance settings page, and you can choose white, dark, or follow the system.



7. Click [Single-screen Auto HD Switch] to set whether to automatically switch to HD mode when previewing on a single screen.
8. Click [Direct to Preview Switch] to set the NVR device without selecting the channel when clicking, and directly enter the preview.
9. Click the Clear Cache card to clear the software cache.
10. Click [Priority Hard Unlock Switch] to set it.

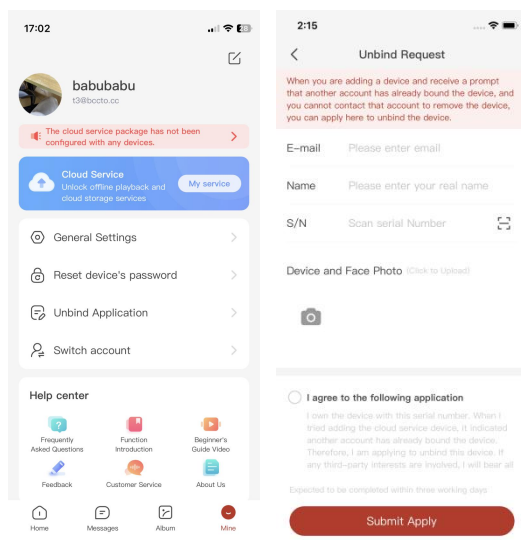
5.11.4. Reset Device Passcode

1. Click the [Reset Device Password] card on My Page to enter the Reset Device Password page, click the [Scan QR Code] button, scan the device that needs to reset the password, fill in the reserved email address and reset the settings through the verification code.





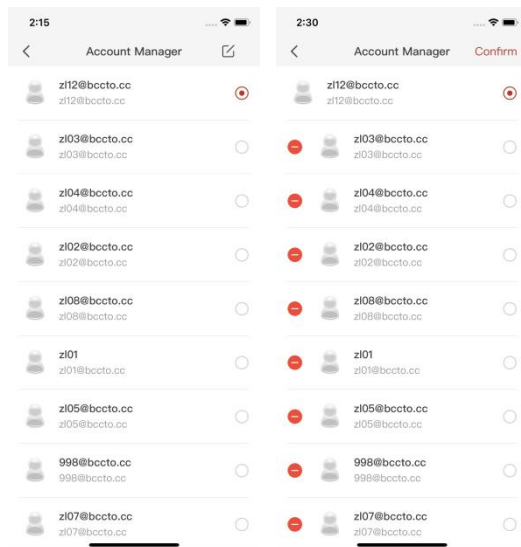
5.11.5. Unbinding the device

1. Click the [Device] card on My Page to enter the device unbinding page, fill in the device's email address, user name, device serial number, and a photo of the device and face, check the consent application, click [Submit Application] to complete the application, and the unbinding can be completed after the platform is verified.



5.11.6. Switching Accounts

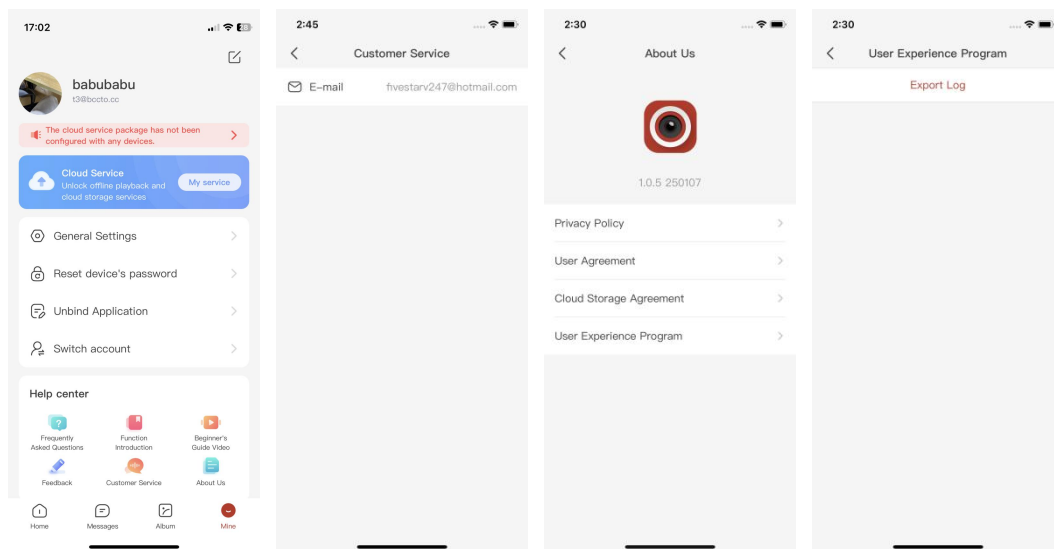
1. On My Screen, click the [Switch Account] card to enter the Switch Account page.
2. Click on the card in the account list to switch the account you want to log into.
3. Click [Add or Register Account] to enter the account login page.
4. Click the  [Edit] icon to enter the editing state, click the  [Delete] icon to delete the current account, and click [Finish] to complete the editing.




5.11.7. Help Center

1. On My Page, click FAQ to view common problems encountered during using the app.
2. On My Page, click [Function Introduction] to view the function introduction in the app.

3. On My Page, click on the tutorial video to view the tutorial video.
4. On My Page, click on Customer Service to see the email address where you can contact the service.
5. On My Page, click [About Us] to view the terms of service and plans for V247.
6. On the user experience plan page, click the [Export Log] button to package and download the usage log content to the local mobile phone.



7. On My Page, click [Feedback] to enter the feedback page, and select the corresponding type for feedback.
8. On the feedback page, click [Abnormal Feedback] [Function Suggestions] [Other Questions], fill in the questions or suggestions, click  [Upload Photos] to select the photos in the mobile phone album to upload, fill in your contact information, and finally click [Submit] to complete the feedback submission.

